



Port Handbook

Chapter A - The Baltic

Chapter B - United Kingdom & Ireland

Chapter C - Atlantic Europe

Chapter D - Iceland, Norway & Faroes

Chapter E - Associated Members





Captain Michael McCarthy
Chairman
Cruise Europe

Matching cruise industry growth and cruise port capacities

Cruise Europe and its more than 100 member ports between Gibraltar in the South, Kirkenes in the North and Lulea in the Baltic still has the potential for growth. Only 75% of the potential cruise ports along the Atlantic coast are members; also one has to include the potential of the cruise ports in Greenland and the area east of the North Cape. The tourist organisations of the ports, the regions, the countries can help as members to make Cruise Europe stronger in marketing the destination Northern Europe to the cruise lines.

The aim for Cruise Europe is to match the ongoing growth of the cruise industry in offering better infrastructure in the member ports, which means more cruise terminals, or to point out the diversity of the many destinations and attractions in Northern Europe.

Cruise Europe has to open a dialogue with the cruise lines with the intention to spread the growing number of cruise ships and the even bigger cruise passenger capacities over more ports, over more cruise areas, over more countries. The success of the Baltic is also possible in the areas of West Europe, of UK & Ireland and of Norway and Iceland. Cruise lines have to be convinced that all four cruise areas in Northern Europe have equal attractions and many good ports to host the growing cruise fleet.

The members of Cruise Europe have to market their cruise area as an attractive cruise destination in its own. To sell just one port to the cruise line does not help. Cruise ports have to work together to form an itinerary, which works for the cruise lines.

Despite the global recession the cruise industry will grow because of the high customer satisfaction. Nowhere customers can find such a perfect holiday: visiting many new destinations, being served with great food in an excellent manner, enjoying state-of-the-art cruise ships with outstanding entertainment, wellness, relaxation and fun. Cruise Europe is part of this cruise product and partner of the cruise lines. Let's grow with our customers.



CRUISE EUROPE

Port Handbook

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Aberdeen



Port of Aberdeen has a proven track record of welcoming boutique cruise vessels and now extends that expertise to larger vessels at the new £400m South Harbour. The port is well positioned to become a major player in the UK cruise industry and has already seen Aberdeenshire recently highlighted by Good Housekeeping as best place to visit in 2023.

Stretching from the mountains to the sea, with “one of the most architecturally distinctive cities in Europe” to “one of the world’s most outstanding coastlines”, Aberdeen and Aberdeenshire, in North-East Scotland, truly is a majestic tourism destination.

The region offers everything from a profound maritime heritage to cutting-edge culture, colourful street art tours and impressive architecture plus captivating castles, glorious seascapes, ancient sites and mysterious standing stones, quaint fishing villages and sandy coves along with picturesque havens to explore such as Portsoy to the north and Stonehaven to the south.



Lat: 57°8'34" N

Lon: 2°55'7" W

Port Contact

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Nautical Data

Max. Length For Berth (m):	250
Max. Draught (m):	8.5
Max. Air draught (m):	no restriction
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	3.7 (m)

Attraction & Excursions

Balmoral Castle

Queen Victoria described Balmoral, in Royal Deeside, as her ‘dear paradise in the Highlands’ and it remains a private home of the Royal Family, with grounds and gardens open to visitors.

Duthie Park

Duthie Park, a fabulous 44-acre park located in the city is a purposely designed park, with superb flower beds, ponds, statues and the David Welch Winter Gardens for exotic plant lovers.

Aberdeen Maritime Museum

Aberdeen Maritime Museum tells the story of the city's long relationship with the Sea. This award-winning museum houses a unique collection covering shipbuilding, fast sailing ships, fishing.

Belfast



Established in 1847, Belfast Harbour is Northern Ireland's largest port handling 70% of the region's seaborne trade. This includes 80% of Northern Ireland's oil and petroleum imports and 1.4 million ferry passengers each year. Belfast Harbour is the largest ferry port in Northern Ireland handling 500,000 freight vehicles per year on the Stena Line services to Cairnryan, Liverpool and Heysham.

Belfast Harbour is the largest cruise port in Northern Ireland with over 140,000 visitors each year. The Harbour Estate covers an area of 2,000 acres, representing 20% of the Belfast city area.

Belfast Harbour has realised substantial growth in the number of cruise ships calling each year with 82 ship calls in 2016. The port can handle up to 3 cruise ships per day with the largest ship handled to date being the 330m Royal Princess.

The Harbour has the longest deepwater quay in Ireland at 1 kilometre in length with a draft of 10.2 metres.

Lat: 54°37'9" N

Lon: 5°5'40" W

Port Contact

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Nautical Data

Max. Length For Berth (m):	1000
Max. Draught (m):	10.2
Max. Air draught (m):	No Restrictions
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tugs Available:	yes
Tidal Movement/Range:	3.1 (m)

Attraction & Excursions

Titanic Belfast

Recently awarded the title of The World's Number 1 Visitor Attraction, Titanic Belfast has been a phenomenal success since opening in 2012 on the site from which Titanic launched

Giant's Causeway

Easily Belfast's most popular Shore Excursion tour and with over 850,000 visitors each year deserves it's title as Northern Ireland most popular visitor attraction

Hillsborough Castle

The Royal Family's official residence in Northern Ireland has recently come under the management of Historic Royal Palaces and easily Belfast's fastest growing shore ex tour



Bristol Port



Bristol Cruise Terminal, at The Bristol Port Company, is the gateway to the South West accessed through Sea Locks on the Severn Estuary on England's west coast. With two docks, Royal Portbury and Avonmouth, the port can handle a range of cruise ships up to c320m in length (possibly longer) and offer all services for both transit and turnaround calls. For transit calls the port offers unrivaled variety of excursions with The Cotswolds and Shakespeare's Stratford upon Avon to the North, Bath and Bristol to the East, Glastonbury, Wells and Cheddar Gorge to the South and Cardiff to the West. All of this within an hour of the port!



Lat: 51°30'12" N

Lon: 2°17'36" W

Port Contact

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Mail:

Web: <https://www.bristolport.co.uk>

Nautical Data

Max. Length For Berth (m):	575
Max. Draught (m):	14.5
Max. Air draught (m):	n/a
Anchorage Available:	n/a
Anchorage Compulsory:	n/a
Ship Tenders Allowed:	n/a
Tugs Available:	yes
Tidal Movement/Range:	15 (m)

Attraction & Excursions

Brunel's Bristol

A trip into Bristol to visit Brunel's SS Great Britain and the Clifton Suspension Bridge. Bristol blends the old with the new with a lovely City docks development alongside historic Bristol.

The Cotswolds and beyond

The only cruise port able to reach The Cotswolds and the birthplace of William Shakespeare Stratford-upon-Avon. This tour gives an amazing literary tour alongside a visit to the beautiful Cotswolds.

The UNESCO City of Bath

The closest cruise port to the UNESCO Roman City of Bath. If this is not enough it can be easily combined with a visit to Stonehenge ... a day trip never to be forgotten!

Cork



The sheltered deepwater of the Port of Cork is the natural entry point to many of Ireland's principal visitor attractions. Today Cork plays host to many of the world's luxurious cruise liners which bring on average 80,000 passengers to the region per annum. Cobh, which is Ireland's only dedicated cruise berth is capable of handling some of the largest liners afloat today. Over the last twenty years the Port of Cork has invested up to €10 million in the cruise facilities at Cobh and today welcomes up to 50 or more liners each year.

A cruise call to the Port of Cork provides passengers and crew with the ultimate cruise experience - a fascinating combination of pursuits from history to archaeology, flora and fauna, golf, hillwalking, horse riding, beautiful gardens, castles, period houses, shopping or simply relaxing with friendly and hospitable people.

Once experienced a return visit is inevitable.

Lat: 51°53'57" N

Lon: 8°32'46" W

Port Contact

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E-Mail: cmowlds@portofcork.ie

Web: <http://www.portofcork.ie>

Nautical Data

Max. Length For Berth (m):	360
Max. Draught (m):	12.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	4 (m)

Attraction & Excursions

Kinsale, Cork City, Blarney

Experience of the fishing/sailing village of Kinsale and visiting the legendary Blarney castle and Cork City.

Jameson Distillery

Explore the Jameson Experience Distillery in Midleton. A tour of Midleton Distillery is a journey through the history of Irish whiskey, ending with a tasting session.

Cobh Town

Cobh Queenstown Heritage Centre, St Colemans Cathedral, Cobh Museum, the Titanic Walking Trail, Spike Island, harbour boats trips, fishing and walking plus so much more within the town centre.



Dover



Dover is the premier hub port for cruise lines in the South East of England; one of the busiest cruise ports in Britain and Northern Europe welcoming 250,000 discerning cruise passengers every year. Located just 76 miles east of London, Dover is England's gateway to Europe. Driven by massive investment, Dover is one of the most modern and progressive cruise ports in the county, with highly trained personnel and award-winning customer service. Which is why it is the port of choice for over 25 individual cruise lines. With two impressive state-of-the-art terminals, Dover has the capacity to accommodate three ships at once and with the on-going development there is also the creation of a new multi-use berth raising Dover's cruise capacity to 4 berths. It is also perfectly positioned for turnaround or port of call visits for Northern Europe, the Baltic, Eastern Mediterranean and USA, enabling you to offer a wide variety of itineraries, with excellent accommodation and historic attractions.

Lat: 51°6'55" N

Lon: 1°18'59" E

Port Contact

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E- sonia.limbrick@doverport.co.uk

Mail:

Web: <http://www.portofdoover.com/cruise>

Nautical Data

Max. Length For Berth (m):	320
Max. Draught (m):	10.5
Anchorage Available:	no
Anchorage Compulsory:	n/a
Ship Tenders Allowed:	n/a
Tugs Available:	yes
Tidal Movement/Range:	6 (m)

Attraction & Excursions

Dover and Walmer Castles

Dover Castle's Second World War secret underground tunnels are one of the main attractions for visitors. Walmer Castle was one of the late HM the Queen Mother's favourite summer residences.

Leeds Castle

Set in 500 acres of beautiful parkland, Leeds castle is full of discovery. A special blend of heritage, wonderful grounds and conservation awaits every visitor.

Canterbury Cathedral

Pilgrims & visitors have made their way to Canterbury Cathedral since the Middle Ages. Visitors have always been made welcome in the ancient tradition of Benedictine hospitality.



Dundee

Port description under development

Lat: 56°27'43" N

Lon: 2°2'19" W

Port Contact

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E-Mail: marketing@forthports.co.uk

Web: <http://www.forthportscruise.com>

Nautical Data



Edinburgh



Welcome to Edinburgh and the Lothians, where the buzz of Scotland's capital city sits in perfect contrast to the peaceful tranquility of the surrounding Lothians region. Edinburgh has one of the most beautiful cityscapes in the world, making it the ideal city break destination. With Scotland's most famous castle dominating the city skyline, there is plenty to see and do with the perfect balance between all things traditional and contemporary.

Discover world-class museums and galleries, take a tour on an open-top bus or even visit the city's own zoo. From the world famous Festivals to topclass restaurants and bars, not to mention fabulous shopping, you'll be spoilt for choice. With streets steeped in history and a thriving cultural scene, the City of Edinburgh offers the perfect balance between all things traditional and contemporary.



Lat: 55°58'35" N

Lon: 3°49'20" W

Port Contact

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EH6 7DX Edinburgh, United Kingdom

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Nautical Data

Max. Length For Berth (m):	210
Max. Draught (m):	9.5
Max. Air draught (m):	45
Anchorage Available:	no restrict
Anchorage Compulsory:	no restrict
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	6 (m)

Attraction & Excursions

Royal Yacht Britannia

The Royal Yacht Britannia was home to Her Majesty The Queen and the Royal Family for over 40 years sailing over 1 million miles around the world. Now berthed in Edinburgh you can follow in the footsteps of Royalty to discover the heart and soul of this m...

Edinburgh Castle

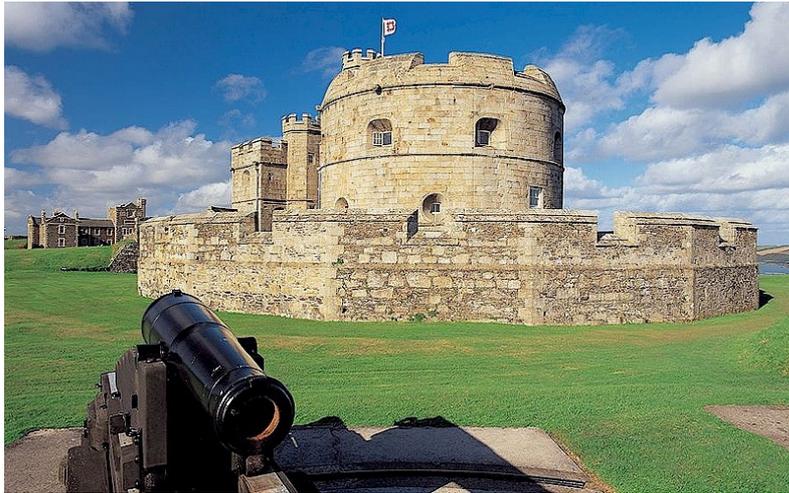
Edinburgh Castle dominates Scotland's capital city from its great rock. Battles were fought over it, Royalty lived and died within its walls and countless generations have been inspired by it. Tracing its origins from an Iron Age stronghold, the castl...

Rosslyn Chapel

Famed for its links to the Knights Templar and made famous by Dan Brown's Da Vinci Code, William St Clair founded the chapel for his family in 1450. Saved from destruction in the civil wars of the 1600's the chapel fell into disrepair in the 1800...
◆...



Falmouth



Located at the entrance of Carrick Roads, a great inlet and natural deep water harbour denting Britain's South West coast, Falmouth is superbly located for round Britain, European or repositioning cruises; and is the Duchy of Cornwall's, Britain's premier holiday region, leading South coast resort.

At the entrance to Carrick Roads, the twin castles of Pendennis and St Mawes can be seen by passengers where they have stood guard since the 16th century. The Port can accommodate ships alongside, or they can anchor in the sheltered waters of the Bay. Dedicated passenger landing facilities are available, as well as a full range of marine services. Ships berth only a 10 minute walk away from the town or passengers can opt to take the complimentary transfer coach. Beyond the town, the choice of shore excursions are plentiful, from glorious sub tropical gardens, to grand historical estates, ancient and magical castles, to the natural wonders of Cornwall's landscape and coastline.



Lat: 50°9'8" N

Lon: 5°56'60" W

Port Contact

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Web: <http://www.ap-group.co.uk>

Nautical Data

Max. Length For Berth (m):	230
Max. Draught (m):	8.2
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	5.4 (m)

Attraction & Excursions

The Eden Project

One of Cornwall's most iconic landmarks, Eden's massive Biomes act as giant greenhouse's, each with its own ecosystem, and home to over a million plants from around the world.

Glendurgan Garden and Trebah Gardens

Two Neighbouring gardens situated within the 3 valleys of Mawnen Smith on the edge of Falmouth. - Trebah with a 25 acre sub tropical garden.- Glendurgan located by the beautiful Hamlet of Durgan.

St Michaels Mount

Situated atop its own island is a unique 12th century castle. St Michaels Mount is only accessible by walking the legendary cobbled causeway at low tide or by boat at high tide.



Derry-Londonderry



Foyle Port is located in the North West of Ireland, 7 miles from the city of Derry-Londonderry. The Port has a number of berthing options available to facilitate vessels of varying size including the tender Port of Greencastle in Co. Donegal, Fort George berth located in the heart of the city, as well as the Port terminal at Lisahally.

Foyle Port is the ideal location for exploring Derry or iconic coastlines of the Wild Atlantic Way and Causeway Coastal Route. Derry, Ireland's only completely intact walled city, is an exciting destination bursting with history and culture. Discover the 17th century City Walls, stunning architecture and award-winning museums.

Within a 1 hour drive is Royal Portrush Golf Club, host of the British Open 2025, a must for golfing cruises. With spectacular coastlines the northwest coast is highly regarded; Lonely Planet named the Inishowen Peninsula the ultimate place for a road trip and the Causeway coast the number one region in the world for travellers!



Lat: 55°2'25" N

Lon: 7°44'51" W

Port Contact

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Operations Director & Harbour Master
Port Road, Lisahally
BT47 6FL Derry-Londonderry, United Kingdom

Phone: +44 2871 860 555

E-Mail: bill.mccann@foyleport.com

Web: <http://www.foyleport.com>

Nautical Data

Max. Length For Berth (m): 100m (city centre) 200m (Lisahally) 325m (Greencastle)

Max. Draught (m): 5.5m (city centre) 7.5m (Lisahally) 11.25m (Greencastle)

Max. Air draught (m): 32m (city centre) 40m (Lisahally) N/A (Greencastle)

Anchorage Available: yes

Ship Tenders Allowed: yes

Tugs Available: yes

Attraction & Excursions

#LegenDerry City Tour

Panoramic tour of Derry~Londonderry's historic 17th Century Walled city and St Columbs cathedral followed by a Mayor's welcome reception, Irish coffee making masterclass and lively trad music session!

The Giant's Causeway

In less than a 1 hour drive your passengers can marvel at UNESCO World Heritage Site the Giant's Causeway, Bushmills Whiskey Distillery, Carrick-A-Rede Rope Bridge and Mussenden Temple!

Wild Atlantic Way

With breathtaking scenery, golden beaches, and a beautiful array of wildlife it's no wonder Donegal and the 'Wild Atlantic Way' was named one of the most scenic drives in the world by National



Galway



Port of Galway (53 16'N 009 03'W)

Galway is a Tender Port. It is most central Port on the West Coast of Ireland - it is in the sheltered eastern corner of Galway Bay. Situated on the River Corrib, 53 16'N 009 03'W. British Admiralty charts 1904, 1984, 3339.

Galway has been a passenger Liner Port since before 1845 and more recently in 1922 when the regular visiting ships were of Holland America Line and Cunard. Today, Holland America Line are still calling along with Companie du Ponant, P&O Cruises, Crystal Cruises, Norwegian Cruise Line, Silver Seas, Saga, Hapag Lloyd, Princess Cruises, Ambassador Cruises, Fred Olsen, Azamara, TUI Cruises and Regent Seven Seas.



Lat: 53°16'21" N

Lon: 9°57'58" W

Port Contact

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New Docks
H91 PD37 Galway, Ireland

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E-Mail: bsheridan@theportofgalway.com

Web: <http://www.theportofgalway.com>

Nautical Data

Max. Length For Berth (m):	No Restriction
Max. Draught (m):	No Restriction
Max. Air draught (m):	No restriction
Anchorage Available:	yes
Anchorage Compulsory:	yes
Ship Tenders Allowed:	yes
Tidal Movement/Range:	Mean Range 4.5m (m)

Attraction & Excursions

Medieval Galway

Galway has lots to offer those tourist interested in the history of Galway. Its narrow medieval streets and historic churches make it an enjoyable stroll throughout the day.

Kylemore Abbey

Located a coach ride away, Kylemore Abbey is a must see when visiting Connemara. Spectacular scenery, historic abbey with the possibility of some shopping in Clifden and Spiddeal.

Cnoc Suain

This is a hands on interactive experience. Learn the traditional way to make and cook bread, learn a few Irish Dancing step and enjoy a cup of tea with your freshly baked soda bread.

Greenock Glasgow



With a highly accessible location on the west coast of Scotland, Greenock Ocean Terminal is perfectly positioned for a cruise itinerary that guarantees a warmth of welcome second to none.

From the moment passengers disembark to the stirring sounds of a traditional piper's welcome, they experience the friendliness and character for which Scotland is world renowned. Our efficient, dedicated staff are on hand to ensure passengers enjoy a cheerful greeting and a seamless transfer to the many excursion opportunities, while crew benefit from our professionalism, technical expertise and excellent facilities.

Greenock Ocean Terminal also lies at the heart of a transport network providing easy access to the rest of Scotland - from the bonnie banks of Loch Lomond to Ayrshire's Burns Country, from majestic Edinburgh to Scotland's largest city, Glasgow.



Lat: 55°57'25" N

Lon: 4°13'30" W

Port Contact

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Patrick Street
PA16 8UU Greenock, United Kingdom

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Web: <http://www.cruiseglasgow.com>

Nautical Data

Max. Length For Berth (m):	376
Max. Draught (m):	12.6
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tidal Movement/Range:	3 (m)

Attraction & Excursions

Glasgow

A city of culture where Italianate steeples and medieval spires sit harmoniously with new structures of the contemporary city, with the best shopping outside London in a uniquely compact location.

Edinburgh

The inspiring capital city where visitors can experience the Old Town with its gritty past, the fascinating Royal Mile with its extraordinary buildings and much more in a city steeped in tradition.

Whisky - Glengoyne Distillery

This traditional, hard-working distillery has been flourishing since 1833, producing a unique selection of award winning Single Highland Malts, Single Casks and Special Vintages.



Harwich



Located on the East Coast of England, just under 70 miles from London, Harwich International offers exceptional opportunities for turnaround and transit calls alike. Excellent road connectivity ensure quick access from London airports and further afield, with the adjacent rail station offering a unique alternative. Having established itself as ideal for turnaround calls departing to the North Cape, Baltic, Scandinavia and around Britain, the port has seen a marked increase in port-of-call business. As well as its close proximity to London and Harwich Town itself, with its collection of historic buildings, museums and a good range of friendly bars and restaurants, other world-class attractions can be found nearby. These include the beautiful university City of Cambridge, Sutton Hoo Anglo-Saxon burial site, the internationally renowned aviation collection at Duxford Airfield, as well as numerous stately homes, gardens and enchanting villages, there truly is something here for everyone.



Lat: 51°56'51" N

Lon: 1°15'27" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	330
Max. Draught (m):	9.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	4.5 (m)

Attraction & Excursions

Constable Country

View the landscape that inspired John Constable.

Colchester

Britain's oldest recorded town

Cambridge

Steeped in history. Punting on the river cam, a wonderful way to view the colleges and museums of this wonderful city.

Holyhead



Located on the Isle of Anglesey, the Port of Holyhead is the gateway to North Wales and Snowdonia. A warm welcome can be found right at the quayside on every cruise call. Coach parking is available at the quayside and a free shuttle bus runs from the Port of Holyhead to the town centre and shopping area for cruise-ship passengers and crew.

Holyhead is a 24 hour, deep water, lock-free port. It is one of the UK's busiest ferry ports; security complies entirely with the ISPS code. There is an anchorage point available for vessels over 300 metres with tender action through the Marina. Pilotage is compulsory for vessels over 40m in length with 24hrs notice required. Please contact the port's Harbour Master for further information on - 0044 (1) 407 606878/Mobile:0044 (0) 7552 120470.

North Wales is a very diverse and unique destination catering for all ages and abilities with something for everyone, with stately homes, castles, gardens, golf and adventure activities.



Lat: 53°18'59" N

Lon: 4°22'24" W

Port Contact

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Web: <http://www.cruisewales.visitwales.com/>

Nautical Data

Max. Length For Berth (m):	orthios 300m - Refit Berth 110m
Anchorage Available:	yes
Tugs Available:	yes
Tidal Movement/Range:	6 (m)

Attraction & Excursions

Caernarfon Castle

This incredible size of this World Heritage site mirrors the fortune spent on it by King Edward I. A fantastic castle to explore.

Snowdon Mountain Railway

A magnificent steam railway that travels up to the highest peak in England and Wales weather permitting.

Zip World

Ride the longest zip line in Europe and experience the thrill of zip line adventures.



Hull



The Port of Hull can trace its roots back to the middle ages, when it was a key trading gateway in the export of wool and cloth to the Continent. The city retains its strong maritime heritage today, with two of the largest passenger ferries in the world - P&O's Pride of Rotterdam and Pride of Hull - regularly sailing the North Sea between Hull, Rotterdam and Zeebrugge. Situated two kilometers from the city centre and less than an hour's drive from Humberside Airport and the new Robin Hood International Airport, the port's geographical location means it is perfectly placed for turnaround cruises to the European Continent and the Baltic states. Hull also lends itself to domestic cruises as a port of call, owing to its superb location on the East Coast, which is less than 30 kilometers from the mouth of the Humber Estuary. The port offers fully enclosed docks, efficient baggage handling facilities, 24-hour security service and a large car and coach park



Lat: 53°44'41" N

Lon: 0°41'2" W

Port Contact

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E-Mail: grussell@abports.co.uk

Web: <http://www.abports.co.uk>

Nautical Data

Max. Length For Berth (m):	200
Max. Draught (m):	25.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	n/a
Tugs Available:	yes

Attraction & Excursions

The Deep

The Deep is the world's only submariium. It is also one of the most spectacular aquariums in the world & is home to over 3,500 fish, including sharks and rays, as well as a family of Penguins!

Historic Hull Old Town

Journey back 235 million years at the Museums Quarter in Hull's Old Town to encounter sea monsters, Romans and a life-sized woolly mammoth at the Hull and East Riding Museum of Archeology

York

Explore York's Roman, Viking, and Medieval heritage or take in a wealth of attractions like the iconic York Minster, JORVIK Viking Centre, York Dungeons, the National Railway Museum & Castle Museum



Invergordon



A major cruise liner port on the North-East coast of Scotland. Close to the magnificent Loch Ness, and its famous monster "Nessie".

Deepwater fjord with several berths able to accommodate passenger ships up to 345 metres LOA, with a draught of up to 10.5 metres.

No tidal, beam or air draught restrictions. Largest ships berthed to date, "Queen Mary 2" and "MSC Meraviglia".

Invergordon is the Gateway to the Scottish Highlands, and has many tourist attractions located close by, within reach of a half or whole day shore excursion.

Attractions include Urquhart Castle at Loch Ness, Culloden Battlefield, Cawdor Castle, and Dunrobin Castle.

Activities include golf, hill walking, cycling, dolphin spotting, river fishing and bird watching.

Many tours take in places such as whisky distilleries, Inverewe Gardens, Dornoch Cathedral, Fort George, Culloden Battlefield, Strathspey Steam Railway, Highland Wildlife Park, and Cairngorm National Nature Reserve, as well as shopping in the City of Inverness.



Lat: 57°41'9" N

Lon: 4°49'7" W

Port Contact

Allison McGuire
Cruise Manager
Port Office, Shore Road
IV18 0HD Invergordon, United Kingdom

Phone: +441349852308

E-Mail: a.mcguire@cfpa.co.uk

Web: <http://www.pocf.co.uk/cruise>

Nautical Data

Max. Length For Berth (m):	360
Max. Draught (m):	10.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	3.5 (m)

Attraction & Excursions

Loch Ness and Inverness

The most famous attraction in the Scottish Highlands where passengers have a chance to look for the legendary monster.

Glenmorangie Distillery

Glenmorangie Distillery is located 14 miles North of Invergordon. It was founded in 1066 and is one of the best-known whiskies in the world.

Cawdor Castle

Famously mentioned in Shakespeares' Macbeth, and still owned by the Cawdor family, the castle is located just East of Inverness, and has wonderful gardens.

Isle of Man



Cruise ships usually call in Douglas, capital city of the Isle of Man, although we have also received cruise ships in Peel, Port Erin and Port St Mary. The city centre is within walking distance from the port. Tourist information and taxis are available from the Sea Terminal which has a Coffee outlet, a WTM and free Wi-Fi. The Island is situated in the middle of the Irish Sea it offers visitors a mixture of steep hills, lush valleys, green pastures, views of the omnipresent sea – and roaring motorcycles. Motorcycles, of course, are associated with the first two weeks in June, when the Isle of Man TT race is held. The island's total population is around 80000. Key economic sectors include tourism, manufacturing and offshore banking.

Lat: 54°8'54" N
Lon: 4°31'25" W

Port Contact

Seonad-Siobhan Duggan
Cruise Consultant
3 Laureston Grove
IM2 4BG Douglas, Isle of Man
Phone: +44 7624200181
E-Mail: cruise@gov.im
Web: <http://www.cruiseisleofman.com>

Nautical Data

Max. Length For Berth (m):	160
Max. Draught (m):	6
Max. Air draught (m):	no restriction
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	7.5 (m)

Attraction & Excursions

Steam Train

There are three different railways: the Steam Railway travels south from Douglas, and the Manx Electric Railway goes north and the Snaefell Mountain Railway, connects Laxey to the summit of Snaefell.

Castle Rushen

One of Europe's most well preserved medieval castles is in Castletown with origins to the Norse Kings period. Peel Castle is important as a site offering religious and secular perspectives.

An Award winning Museum !

With its collection of artefacts from all over the island, the Manx Museum is a natural stop for anyone interested in learning more about the Isle of Mann.



Jersey



Cruise Jersey is delighted to welcome cruise ships. With our breadth of experience and knowledge, we can offer both ships and their passengers a range of first-class services and an unforgettable escape.

Measuring just nine miles by five miles, Jersey is small in square miles but big in places to go and things to see, it's the perfect size for cruise guests to explore for a few hours. With history on its doorstep and many heritage sites to seek out, cruise guests on a short stopover can easily discover our colourful past.

For those wanting to enjoy Jersey up close, there are a range of walking and cycling options, with a whole network of routes across the island. Food lovers are also in for a real treat with the island's abundance of culinary delights. From Michelin-star restaurants and charming beach-side food shacks, to al fresco bay-side dining and intimate settings for romantic escapes, Jersey prides itself on its array of restaurants, cafes and bars.



Lat: 49°10'48" N

Lon: 2°53'54" W

Port Contact

Maria Le Tiec
Cruise Jersey's Passenger Services
Manager
Maritime House, La Route du Port
Elizabeth, St Helier
JE1 1HB Jersey, Channel Isles

Phone: 01534 447743

E-Mail: maria.letiec@ports.je

Web: <http://www.cruisejersey.je>

Nautical Data

Max. Length For Berth (m):	130m (Elizabeth East and West berths) or 100m (New North Quay)
Max. Draught (m):	Up to 5.0m depending on tide coefficients
Max. Air draught (m):	N/A
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0m - 12m (spring) and 4m - 8m (neaps) (m)

Attraction & Excursions

Mont Orgueil Castle

Explore one of the world's finest examples of a medieval castle which has cast its shadow over the beautiful fishing village of Gorey for over 800 years.

Jersey Zoo

A visit to the world-renowned Jersey Zoo is a must. A 32-acre parkland, it is home to over 130 endangered animals, founded by the late author and naturalist, Gerald Durrell.

Jersey's Heritage

Awash with history, Jersey is proud of its unique heritage. There are a number of



Orkney



At 59 degrees north, and embracing British, Scottish, Orcadian and Viking Heritage and Culture, The Orkney Islands are a must see destination on any Around Britain, Scandinavian or Northern European cruise.

The diversity of itineraries encompassing 5000 years of history, relics of two World Wars, Britain's most northerly Cathedral, Castles, Distilleries and a globally renowned Word Heritage Site all contribute to a wealth of choice in deciding how to spend your time in Orkney. Our deep water, commercial berth can accommodate some of the world's largest cruise liners, and there is additional capacity for other berthing and anchorage locations in Kirkwall and Stromness and on some of our Isles.

On arriving in Orkney you'll enter a different world, one in which you'll discover stunning scenery, unrivalled archaeology, abundant wildlife, rich culture and fabulous food and drink.

We're proud of our distinctive heritage and eager to share it with you.



Lat: 58°59'59" N

Lon: 2°1'26" W

Port Contact

Lenore Macdonald
Cruise Operations and Marketing Co-ordinator
Scapa
KW15 1SD Kirkwall, United Kingdom

E- Lenore.MacDonald@orkney.gov.uk

Mail:

Web: <https://www.orkneyharbours.com/>

Nautical Data

Max. Length For Berth (m):	345
Max. Draught (m):	10
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	2.5 (m)

Attraction & Excursions

St Magnus Cathedral

Founded in 1137 by Earl Rognvald, this stunning building with its distinctive sandstone hues is one of Orkney's most significant landmarks. It is Britain's most Northerly Cathedral.

The Italian Chapel

This beautiful chapel is known as the Italian chapel because it was built by Italian prisoners of war sent to Orkney to help build the Churchill Barriers during World War Two.

Skara Brae

The Neolithic settlement of Skara Brae is the best-preserved group of prehistoric houses in western Europe and gained UNESCO World Heritage Site status as one of four sites making up "The Heart of Neolithic Orkney".

Lerwick



With its own intrinsic beauty and deep water sheltered harbour, Lerwick is one of Scotland's top cruise destinations. Located midway between Faroe, Norway and the Scottish mainland, the port accommodates ships up to 240m length alongside. Larger ships anchor in the harbour with passengers just minutes away by tender from a modern landing stage and welcome ashore pavilion located in the heart of Lerwick's town centre. Shetland is renowned for its Scandinavian and Scottish heritage, archaeological sites, spectacular seabird colonies, diverse marine life and distinctive native breeds. The islands have a rich Viking heritage and are also home to the world-famous Shetland Pony. Amongst the attractions are excursions to Mousa, an island which boasts the best-preserved Iron Age broch in Scotland and Jarlshof, one of the most remarkable archaeological sites ever excavated in the British Isles. A warm and friendly Meet and Greet service is provided to passengers and crew on arrival.



Lat: 60°9'17" N

Lon: 1°51'26" W

Port Contact

Melanie Henderson
Cruise & Marketing Manager
Albert Building
ZE1 0LL Lerwick, Shetland, Scotland, UK

Phone: +44 1595 692991

E-Mail: melanie@lerwick-harbour.co.uk

Web: <http://www.lerwick-harbour.co.uk>

Nautical Data

Max. Length For Berth (m):	240
Max. Air draught (m):	Unlimited
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0.8m
	Neaps;
	1.6m Spring
	(m)

Attraction & Excursions

Tammie Norrie & Historic Vista

Adventure to the south Shetland mainland where an Iron Age Broch, spectacular cliff top views, archaeological sites and wildlife, including seals and seabirds, await.

Silver & Stone Vista

Popular tour to the central & west Shetland mainland. Visit Shetland's former capital, Scalloway, with its impressive castle. Shetland Ponies, Jewellery and spectacular views on way back to Lerwick.

Flora, Fauna & Bird Vista

Spectacular rugged coastal vista, incorporating wild flower meadows, Shetland Knitwear and panoramic seabird cliff views and Shetland's first lighthouse built by Robert Stevenson in 1821.

Liverpool



Few places in the world can welcome ocean liners to the heart of the city, but in Liverpool some of the greatest cruise liners at sea are able to berth directly onto our UNESCO World Heritage waterfront.

In a city famed for its warm welcome, we do more than just greet our passengers, we extend a hand of friendship and provide a world-class experience every time.

We offer unparalleled, award-winning visitor attractions, national museums and galleries within a short stroll of the cruise terminal, as well as some of the UK's most stunning architecture, with not one, but two cathedrals.

Liverpool is a thriving, stylish, cosmopolitan and vibrant cruise destination with a glorious maritime history, cultural and musical heritage, including the legacy of The Beatles.

With all of these elements combined, it's clear why Liverpool was awarded 'Destination of the Year' by Seatrade due to our unbeatable appeal to the international passenger.



Lat: 53°24'30" N

Lon: 2°0'59" W

Port Contact

Angie Redhead
Head of Cruise & Marine Operations
Cruise Liverpool, c/o Cunard Building,
Water Street, Liverpool,
L3 1ES Liverpool, United Kingdom

Phone: +44 151 233 3777

E-Mail: angie.redhead@liverpool.gov.uk

Web: <http://www.cruise-liverpool.com>

Nautical Data

Max. Length For Berth (m):	365m
Max. Draught (m):	10.5m
Max. Air draught (m):	no restriction
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tugs Available:	yes
Tidal Movement/Range:	10m (m)

Attraction & Excursions

Footsteps of the Beatles

Experience the sights and sounds of Liverpool during the Beatles era as you make your way around their childhood homes, schools and the places that inspired their song-writing.

National Museums Liverpool

The most impressive collection of museums & galleries outside of London, including Museum of Liverpool, Walker Art Gallery, Merseyside Maritime Museum, Lady Lever Art Gallery, Sudley House and more.

Royal Albert Dock

Home to the largest group of Grade I listed buildings in the UK with award winning visitor attractions: Tate Liverpool; Beatles Story; International Slavery Museum and Merseyside Maritime Museum.

London, Tilbury



London International Cruise Terminal at Tilbury

The Port of Tilbury is home to London's only deep water purpose-built cruise facility, the London International Cruise Terminal. Situated at the gateway to London - just 22 nautical miles down river from Tower Bridge - the historic Grade II* listed Terminal is in an ideal location close to the heart of the City.

Tilbury has become increasingly popular as a turnaround port for Baltic and Northern European destinations but it is also perfectly placed for transit calls to visit England's capital city. The M25 is 7 miles away offering easy access for coach excursions to Central London (25 miles), historic Rochester (27 miles) and Leeds Castle (38 miles). London's principal airports - Heathrow, Gatwick Stansted and London City - are within an hour's drive of the Terminal and Tilbury town station, on the C2C main line Shoeburyness to London Fenchurch Street line, is one mile away.



Lat: 51°27'12" N

Lon: 0°21'51" E

Port Contact

Steve Lyons
Head of Cruise and Senior Development
Manager
Leslie Ford House, Tilbury Freeport
Essex RM18 7EH Tilbury, United Kingdom

Phone: +44 (0) 1375 852308

E- steve.lyons@potll.com

Mail:

Web: <http://www.londoncruiseterminal.com>

Nautical Data

Max. Length For Berth (m):	348
Max. Draught (m):	9mtrs
Anchorage Available:	no
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	8 (m)

Attraction & Excursions

Central London

The M25 is 7 miles away offering easy access for coach excursions to all the tourist attractions in Central London (25 miles distant)

Rochester

Historic Rochester with its Norman Castle and Cathedral is 27 miles distant and there are many other interesting and historic buildings in the High Street.

Leeds Castle, Kent

Leeds Castle is situated on an island surrounded by a moat and has a history spanning 900 years. Visitors will also find an Aviary, craft café, vineyard, falconry and maze.

Poole



At 10,000 acres, Poole Harbour is the largest natural harbour in Europe. Ships up to 210m in length can be accommodated at the Port of Poole's South Quay berth which can cater for both turnaround and transit calls. It has a dedicated lounge for cruise guests and the Port is an easy 10-minute walk into the historic Poole Quay.

With its central position on the south coast of England, Poole is 38 miles from Southampton Airport, 94 miles from Heathrow Airport and 120 miles from Gatwick Airport by road.

The Port is just 30 minutes' drive from the key sites of the Jurassic Coast, England's only UNESCO natural World Heritage Site and is only an hour's drive from Stonehenge and Salisbury. There are many unique experiences for guests within 45 minutes, including a wildlife tour of Brownsea Island, sea kayaking around the Jurassic Coast, Swanage Railway, Corfe Castle, a thousand year-old castle ruin, the ancient manor of Athelhampton, amongst many other things for guests to do.

Lat: 50°42'26" N

Lon: 1°0'15" W

Port Contact

Rosie Macnamara
20 New Quay Road Poole, United Kingdom

E-Mail: cruise@phc.co.uk

Web: <https://www.phc.co.uk/>

Nautical Data

Attraction & Excursions

Poole Historic Quay

Bournemouth, Christchurch and Poole

Corfe Castle



Portland



Portland Port lies in the sweep of Weymouth Bay, at the centre of the UNESCO World Heritage Jurassic Coast, an area renowned for its natural beauty and historical heritage. Other local attractions include two more UNESCO World Heritage sites; Stonehenge and the City of Bath as well as numerous stately homes, castles, gardens, historic towns and much, much more.

A visit to Portland Port allows access to the quintessential England of rolling green hills, narrow country lanes, picture postcard villages and long centuries of history.

There is also traditional fish and chips in abundance, Michelin star restaurants, real ales, fine wines, award winning beaches and stunning cliff top walks.

Be sure to keep your eyes on the quayside as you depart, Portland Port prides itself on providing you with the best memories of your cruise and tops it off with variety of acts and a 3 shot salute from the Nothe Fort Artillery Volunteers.



Lat: 50°34'0" N

Lon: 2°33'6" W

Port Contact

Ian McQuade
General Manager - Commercial
Castletown
DT5 1PP Portland, United Kingdom

Web: <https://www.portland-port.co.uk/>

Nautical Data

Max. Length For Berth (m):	350m
Max. Draught (m):	DWB 10.7, OCP 10
Max. Air draught (m):	n/a
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tugs Available:	yes
Tidal Movement/Range:	2.5 (m)

Attraction & Excursions

Weymouth

Portland Port operates a complimentary shuttle bus service, taking passengers directly from the ship to Weymouth's Old Harbour which is only a short ten minute drive away.

Portland

The Isle of Portland is right on the port's doorstep, with a great selection of places to visit, from quiet coves and disused quarries to some of the best views in Britain.

UNESCO World Heritage Site - Jurassic Coast

This breathtaking stretch of coastline stretches for 150km, from Orcombe Point in East Devon, right the way through Dorset to Old Harry Rocks near Swanage.



Portsmouth



Portsmouth's dramatic harbour is a striking location for passengers, whether you're arriving on a cruise to explore the city and beyond, or sailing away on your travels.

Known as the Great Waterfront City, Portsmouth has been building a discerning reputation as a turnaround or calling cruise port, impressing visitors with its world-class attractions and welcoming back established cruise companies.

We not only boast an attractive waterfront but are known as the UK's best connected port, where passengers can arrive with ultimate ease straight off the motorway.

The city is also perfectly located to reach London, which is 60 miles away, Heathrow and Gatwick 1 hour and 20 minutes from the port, even closer is Southampton airport 22 miles, which is only 23 minutes in the car.

Portsmouth's connectivity also stretches to the sea, where it lies in close proximity to main shipping routes, so you don't have to wait long before you reach warmer waters.



Lat: 50°48'47" N

Lon: 1°54'28" W

Port Contact

Andrew Williamson
Passenger Operations Manager
George Byng Way
PO2 8SP Portsmouth, United Kingdom

Phone: +44 7795 567177

E-Mail: Andrew.Williamson@portsmouth-port.co.uk

Web: <https://www.portsmouth-port.co.uk/>

Nautical Data

Max. Length For Berth (m):	300
Max. Draught (m):	8.7
Max. Air draught (m):	No Restriction
Anchorage Available:	n/a
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	3.9 (m)

Attraction & Excursions

Portsmouth Historic Dockyard

Portsmouth Historic Dockyard is the UK's world class attraction for naval history. Home to Nelson's HMS Victory, HMS Warrior and the Mary Rose, it is a must see for anyone visiting the south.

Spinnaker Tower

The Spinnaker Tower stands at 170m tall and offers 23 mile views across the Solent. Walk across glass at 100m above sea level, or relax in The Clouds with a coffee, glass of bubbly or high tea.

Gunwharf Quays

Gunwharf Quays is a premium outlet shopping destination. Home to over 90 designer brands, it is the ideal place to explore, shop, dine and take in the waterfront views of this historic coastal city.

Scrabster



Scrabster, the most Northerly port on the Scottish mainland was, for several decades, the port of choice for the British Queen and her family when they disembarked from the Royal Yacht Britannia every August to visit the Queen Mother at her Highland holiday home, Castle of Mey, 11 miles from Scrabster. Today, cruise line passengers can follow in their footsteps, as the Castle is open to visitors.

Situated within walking distance of Thurso, the second largest town in the Highlands, the Queen Elizabeth Pier has opened up the remote and beautiful landscape of the Far North to larger cruise vessels. The pier is 180 metres long, with a depth at Chart Datum of 8 metres. Deep-water anchorage is available within 0.2 nautical miles of the harbour.

The area has much to offer visitors, with a wealth of historic buildings, heritage centres and tours viewing the majestic North Coast and all the wildlife and natural heritage on offer.

Lat: 58°36'42" N

Lon: 3°27'53" W

Port Contact

Sandy Mackie
Trust Manager
Harbour office
KW14 7UJ Scrabster, Scotland, UK

Phone: +44 1847 892779

E-Mail: harbour@scrabster.co.uk

Web: <http://www.scrabster.co.uk>

Nautical Data

Max. Length For Berth (m):	180
Max. Draught (m):	7
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	4 (m)

Attraction & Excursions

Castle and Gardens of Mey

The late Queen Mother acquired the Castle of Mey, renovated and restored it and created the beautiful gardens you see today. For almost half a century she spent many happy summers here.

Pulteney Distillery, Wick

The most Northerly distillery on the Scottish mainland established in 1826, Pulteney Distillery is found in 'Pulteneytown', the town created to house fishermen during Wick's 'herring boom'.

Mackay Clan and Strathnaver Museum

An hour's drive west of Scrabster, on a spectacular stretch of coastline in the land known as Mackay Country, lies Strathnaver Museum, located in the former parish church of St Columba, built in 1700



Shannon Foynes

Lat: 52°36'46" N

Lon: 9°53'32" W

Port Contact

Jerry Hallissey
Business Development
Main St, Ballynacragga North
V94R232 Foynes, Ireland

Phone: +353 69 73100

E-Mail: jhallissey@sfpc.ie

Web: <https://www.sfpc.ie/>

Nautical Data



Southampton



The Port of Southampton is Europe's leading cruise turn-around port.

Each year we welcome more than 500 cruise ship calls and two million passengers.

All four of Southampton's dedicated, world-class cruise terminals have undergone multi-million pound refurbishments that enable the port to cater for the world's largest vessels.

Southampton provides both state-of-the-art dedicated terminals and bespoke shore-side arrangements, alongside port partners, to the cruise industry. Our facilities cater for the world's largest ships with world-class efficiency and provide a bespoke service to the more discerning of passengers.



Lat: 50°53'35" N

Lon: 1°36'30" W

Port Contact

Rebekah Keeler
Head of Cruise
ABP Ocean Gate, Atlantic Way, Eastern Docks
SO14 3QN Southampton, United Kingdom

E- cruise@abports.co.uk

Mail:

Web: <https://www.abports.co.uk/services/cruise/>

Nautical Data

Max. Length For Berth (m):	400m
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tugs Available:	yes
Tidal Movement/Range:	0-5m (m)

Attraction & Excursions

SeaCity Museum

Based in the heart of Southampton, SeaCity Museum tells the story of the people of the city, their fascinating lives and historic connections with the sea.

Stonehenge

Walk in the footsteps of your Neolithic ancestors at Stonehenge - one of the wonders of the world and best known prehistoric monuments in Europe

Portsmouth Historic Dockyard

See the Mary Rose, the only 16th century warship on display anywhere in the world. The purpose built award winning museum reunites Henry VIII's Tudor warship with many of her artefacts and crew.



Stornoway



As one of Europe's last untouched natural habitats, the Outer Hebrides are home to some of the most stunning scenery in the world. The idyllic town of Stornoway lies on the Isle of Lewis, 30 miles off the northwest coast of Scotland and is the gateway to the Outer Hebrides - the only British destination to feature in Wanderlust magazine's 100 Greatest Travel Experiences. Stornoway's beautiful natural harbour plays host to yachts, cruise ships and fishing vessels against the stunning backdrop of the grounds of the Lewis Castle.

The Outer Hebrides are steeped in history. Must-see local landmarks on the Isle of Lewis include the prehistoric Callanish Stones, constructed 1000 years before Stonehenge.

Stornoway is not only a historical hotspot, but also a cultural one. The Gaelic language and traditional folk music can still be seen and heard in the town. Walking tours of the town give visitors an insight into the unique heritage of the Outer Hebrides, where a warm welcome awaits.



Lat: 58°12'28" N

Lon: 6°36'31" W

Port Contact

Amity House, Esplanade Quay, Stornoway, Isle of Lewis
HS1 2XS Stornoway, Scotland, UK

Phone: +44 1851 702688

E- info@stornowayport.com

Mail:

Web: <http://www.stornowayportauthority.com>

Nautical Data

Max. Length For Berth (m):	156m
Max. Draught (m):	6.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	no
Tidal Movement/Range:	5 (m)

Attraction & Excursions

Callanish Stones

Constructed over five thousand years ago, the reason behind the Callanish Stones' existence is still a mystery. Thousands visit each year to marvel at the stones, which are up to five metres tall.

Carloway Broch

This Iron Age dwelling dates back to around 100BC and was probably inhabited by a wealthy family at the time. The Broch is well-preserved, allowing visitors a realistic view of life in this era.

The Butt of Lewis

The most northerly tip of the Outer Hebrides is the Butt of Lewis which comprises of cliffs up to 80 feet high and is the location of 121ft high lighthouse - a fantastic place for wildlife watchers.

Torquay

Lat: 50°27'55" N

Lon: 3°28'16" W

Port Contact

Adam Parnell
Tor Bay Harbour Master
Torquay Harbour, Beacon Quay
TQ1 2BG Torquay, United Kingdom

Phone: 01803 292429

E-Mail: Harbour.Authority@torbay.gov.uk

Web: <https://www.tor-bay-harbour.co.uk>

Nautical Data



Tyne



The Port of Tyne is one of the UK's most popular cruise and ferry ports. Located off the north east coast of England, the port is ideally located for itineraries to Northern Europe, Iceland, Round Britain, Eastern Mediterranean, the Baltic and positioning cruises. With two purpose built lock-free cruise berths, the port's operational teams expertly handle both turnaround, overnight visits and transit calls at our award-winning International Passenger Terminal.

With continuous investment designed to enhance the passenger experience, including a project to increase capacity of the main cruise facility, Northumbrian Quay, the port is dedicated to providing an excellent customer experience. With a diverse range of attractions within a one hour drive time, the area offers the two UNESCO World Heritage sites in Durham Cathedral and Hadrian's Wall, in addition to stunning coastlines, dramatic castles and vibrant, award-winning cities.



Lat: 54°59'30" N

Lon: 1°32'4" W

Port Contact

Kate O'Hara
Commercial Director
Maritime House Tyne Dock
NE34 9PT South Shields, United Kingdom

Phone: +44 (0)191 440 7403

E-Mail: kate.ohara@portoptyne.co.uk

Web: <https://www.portoptyne.co.uk/>

Nautical Data

Max. Length For Berth (m): 300

Max. Draught (m): 10

Attraction & Excursions

ALNWICK CASTLE

NEWCASTLEGATESHEAD

River



European Cruise Services



Lat: 60°23'57" N
 Lon: 5°18'30" E



Highlights

Shore Excursions and Ship Agency Services

Norway, Sweden, Denmark and the UK

- We Take You Further

European Cruise Service offer shore excursions and ships agency services in Norway, Sweden Denmark and the UK.

Using our experience and knowledge built over the last 160 years of operation in Norway we are in the process of building the largest cruise ship service company in Northern Europe for shore excursions and ships agency operations. Our intention is NOT to build a network of co-operating companies but to provide our own excellent local service in combination with the most efficient administrative routines available.

We aim to offer you the best possible service, provided by a single, named contact who will look after your interests, from start to finish. This means that you can be sure that an experienced staff member, who understands your needs, is at your disposal at any time. Whatever your requirements, you can be sure that we have the experience, ability and capacity to support you and take you further during your cruise calls to Northern Europe.



Intercruises



Intercruises Shoreside & Port Services is an experienced global business offering first class ground handling and port agency services to the Ocean and river cruise industry.

Teams committed to service and dedicated to clients provide local insight and practical knowledge that is enhanced by global expertise and presence.

Intercruises provides the following services at over 150 ports across Northern Europe

For more information visit: www.intercruises.com

Lat: 52°22'40" N
Lon: 4°54'56" E



Port Contact

Kim Donkers
Country Manager Netherlands, Belgium & Nordics
Piet Heinkade 33
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E-Mail: k.donkers@intercruises.com

Web: <http://www.intercruises.com>

Highlights

Has a global reach extending to over 300 ports

Delivers operations for more than 70 cruise lines

Employs over 300 full time cruise handling specialists worldwide

On a single day can deploy in excess of 1200 customer service staff and provide services for up to 70,000 cruise guests
Operates in six regions worldwide.



Adelte



Barcelona-based engineering company ADELTE, formerly known as TEAM, is driving the development of state-of-the-art passenger access systems and other innovative and cost-effective solutions to enhance operational performance for its client base in both the Cruise and the Ferry industries around the globe.

ADELTE is the internationally recognized worldwide leader in the custom design, manufacture, installation and maintenance of Passenger Boarding Bridges for Cruise and Ferry terminals. Just as every passenger is different, every boarding bridge needs to be adapted to the demands of its environment. That's why ADELTE believes in designing tailor-made solutions that meet the specific challenges of each port or harbor, and of each embarkation or disembarkation.

ADELTE's comprehensive range of Passenger Boarding Bridges and Advanced Technical Services ensures continuous and maximum effectiveness on the apron and guarantees safety and comfort for passengers and operators everyday during the whole lifespan of the SPBBs.



Lat: 41°23'26" N
Lon: 2°8'40" E



Port Contact

Martin Westphal
Group Marketing Director
Avda. Tarradellas 20 4th floor, 3rd floor
08029 Barcelona, Spain

Phone: +34 620 395 869

E-Mail: mwestphal@adelte.com

Web: <http://www.adelte.com>



BLB Cruises & Shorex



Lat: 47°39'40" N

Lon: 3°59'15" W

Port Contact

Axel Lebrun
CEO
15, Rue Yves de Kerguelen
56400 Auray, France

Phone: +33 297 566 733

E-Mail: axel.lebrun@blb.cruises

Web: <http://www.blb.cruises>

BLB Cruises & Shorex handles ground arrangements for the Cruise Industry in Northwestern France.

We provide all the services you need: a wide range of classical shore excursions, tailor-made tours, creative thematic trails, or exciting walking experiences as well as suitable transfers or turnarounds.

The rigorous selection of BLB C&S' suppliers and the leading of our group tours by our own escorts guarantee the follow up of our production.

Wherever you call in the English Channel or in the northern Atlantic, contact our professional team and enjoy our warm welcome, availability, creativity and quality.

Hamilton Shipping (Port Services) Ltd



Hamilton Shipping was established in 1919 and is one of the most experienced and respected Port Agencies in Ireland. With offices in Belfast, Dublin, Cork, Shannon & Londonderry, we provide a comprehensive range of shipping services across the whole of Ireland. We handle approximately 2000 port calls in Ireland per annum across the shipping spectrum. We are the Industry leader in Cruise Vessel Agency in Ireland, and will handle in excess of 385 cruise calls in 2018. We can also offer Port Agency coverage in all UK Ports through our sister company Denholm Wilhelmsen.



Lat: 54°37'33" N

Lon: 5°5'54" W

Port Contact

Leo McParland
Managing Director
2-10 Duncrue Road
BT3 9BP Belfast, Ireland

Phone: +44 7811 819755

E- Leo.McParland@hamiltonshipping.com

Mail:

Web: <http://www.hamiltonshipping.com>

Excursions Ireland



Lat: 53°24'5" N

Lon: 6°44'36" W

Port Contact

Niamh McCarthy
Managing Director
Unit 7, Building 125 Omni Shopping
Centre, Santry
D09 WK66 Dublin, Ireland

Phone: + 353 1 810 7697

E-Mail: Niamh@excursionsireland.com

Web: <http://excursionsireland.com>

Coming soon

Denholm



Lat: 56°0'10" N

Lon: 3°16'56" W

Port Contact

Peter Knight
Director
Seafleet House
RM18 7SG Tilbury, United Kingdom

Phone: +44 1375 363323

E-Mail: peter.knight@denholm-wilhelmsen.com

Web: <https://www.denholm-wilhelmsen.com>

Coming soon

SCH (Southampton Cargo Handling)



SCH (Southampton Cargo Handling Ltd) is the UK's most extensive provider of cruise ship services and support, with operations in major UK Ports including *Southampton, Portsmouth* and *Liverpool*. **SCH** supplies mooring, baggage handling and stores loading and is part of the **Independent Ports Handling (IPH)** group, which also includes **Cruise and Passenger Services (CPS)**. **CPS** carries out valet car parking services in *Southampton, Liverpool, Portsmouth* and *Dover* for over 90,000 cruise passengers, with Carnival UK the major customer in *Southampton*. **CPS'** established service includes ease of booking via a call centre or website, personal meet and greets, car moving service from terminal to secure car park, safeguarding the vehicle during the passengers' cruise and then return of the vehicle when passengers arrive back. **SCH** handled around 200 turnaround calls into the UK during pre-pandemic 2019, with customers including *Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Saga Cruises* and *Fred Olsen Line*.

We are dedicated to provide efficient, reliable, and innovative stevedoring solutions to enhance guest experience. With decades of experience, our skilled team of professionals possesses unparalleled knowledge of the cruise and logistics industry. Our dedication to excellence, sustainability, and guest satisfaction sets us apart as a



Lat: 50°53'49" N

Lon: 1°36'38" W

Port Contact

Lee Davis
Director
Canute Road
SO14 3FJ Southampton, United Kingdom

E-Mail: ldavis@schltd.com

Web: <http://www.schltd.com>

Highlights

Port terminal management
stevedoring, baggage handling
mooring

SCH HANDLES DEBUT UK CALL OF
NEWBUILD CELEBRITY APEX

SCH OVERCOMES HEAVY WEATHER TO
COMPLETE LATEST ALONGSIDE TASK
ON EXPLORER OF THE SEAS

SMS BUILDS ON ITS ROPE HANDLING
WORK AT PORTSMOUTH PORT



NAA



Lat: 55°40'39" N

Lon: 12°35'48" E



Port Contact

Elísabet S Reinhardsdóttir
 Key Account Manager
 Sundabakka 2
 104 Reykjavik, Iceland

Phone: + 354825 7272

E-Mail: elisabet@naa.is

Web: <http://www.naa.is>

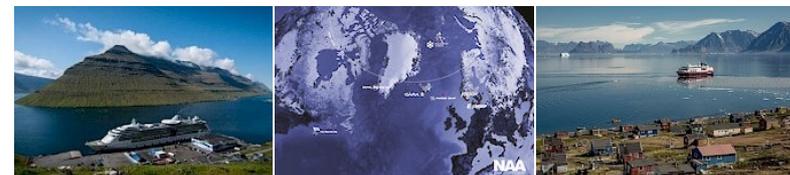
Highlights

Port agency network

Iceland, Greenland, Faroe Islands

Logistic services in the North Atlantic

North Atlantic Agency (NAA) is a network of port agencies delivering comprehensive cruise and expedition agency services across the North Atlantic and Arctic regions. The founding members include Gára in Iceland, Faroe Ship Agency in the Faroe Islands, and Eimskip in Greenland. These agencies are backed by major logistics players in the northern region.



De Buck Agency



Lat: 50°57'26" N

Lon: 3°38'31" E



Port Contact

Gert Dewulf
Director
Steenweg 233A
9810 Eke-Nazareth, Belgium

Phone: +32486136310

E-Mail: gert.dewulf@debuckagency.com

Web: <http://www.debuckagency.com>

Solent Stevedores Ltd



Solent Stevedores is a specialist port operator working throughout the UK, Channel Islands, and Singapore. The company operates long term contractual activities in the Port of Southampton, the River Thames, DP World London Gateway, the Port of St Helier in Jersey, and the Port of Immingham. Handling a diverse range of commodities and with a permanent workforce in excess of 180 personnel, Solent Stevedores is a market leader in the provision of Port services in the UK.

In the Port of Southampton, Solent Stevedores is renowned for its excellent reputation in providing a wide range of supporting services to some of the cruise industry's biggest lines. Every year company staff greet over 1.8 million passengers, load 2.5 million suitcases and handle 120,000 tonnes of provisions across 400 turnaround calls - nearly a 100% increase in business since 2010.

At Marina Bay in Singapore, Solent Stevedores handle a further 250 turnaround calls annually - the combined total making Solent Stevedores one of the global leaders in the provision of Stevedoring Services to the cruise industry.



Lat: 50°54'27" N

Lon: 1°34'46" W



Port Contact

Perry Dack
Cruise Manager
Unit 9 Imperial House Imperial Way
Western Docks
SO15 0RB Southampton, United Kingdom

Phone: +44 (0)2380 725790

E-Mail: perrydack@solentstevedores.com

Web: <http://www.solentstevedores.com>

Highlights

Stevedoring, Baggage Handling, Mooring & Let-Go services

Porterage & Guest Assistance services

Provisions receiving & loading services

Terminal Operations, Training & Consultancy services

SDK Cruise



Lat: 55°42'10" N

Lon: 12°35'36"
E



Port Contact

Henning Schou
Director
Dampfærgevej 32
DK-2100 København Ø, Denmark

Phone: +45 3344 1710

E-Mail: cruise.dk@sdkgroup.com

Web: <https://www.sdkgroup.com>

Excursions Limited



Founded in 1999, Excursions limited specialises in the development and operation of shore excursions, special events, turnarounds and pre/post cruise programmes throughout the British Isles for the small, luxury and expedition cruise fleet.

With offices in central England, Edinburgh & Orkney, and additional full time staff based in Shetland, Aberdeen, Liverpool and Cornwall we adopt a 'Hands On' approach to product development and operation.

Our focus is on creativity, authenticity and sustainability. Travelife Certified, we work closely with local stakeholders to ensure we deliver the best of every destination.

Our experienced team manages arrangements for vessels calling at all UK ports.

Lat: 51°36'13" N

Lon: 1°13'60" W



Port Contact

Anthea Desmond
Senior Vice President Operations
2 Gateway North Latham Road
SN25 4DL Swindon, United Kingdom

Phone: +44 1793 767426

E-Mail: Anthea@excursions.co.uk

Web: <http://www.excursions.co.uk/>

Highlights

Shore Excursions

Expeditions

Turnarounds

Pre & Post Cruise Services

Private Arrangements for Groups & Individuals



Iceland Travel



Lat: 64°8'0" N
 Lon: 21°4'11" W



Port Contact

Skógarhlíð 12
 105 Reykjavík, Iceland

Web: <https://www.icelandtravel.is/>

Every day, Iceland Travel’s local experts craft once in a lifetime travel experiences and take guests on extraordinary Icelandic journeys. We take pride in our diverse product portfolio, high-level services, and deep connections to our community of businesses and suppliers here in Iceland. Our longstanding history is built on the extensive experience of our team and our commitment to preserving Iceland’s fragile natural environment.

Cruise Services:

We have an impressive and forever growing list of shore excursions from all ports in Iceland. We offer a full-range of cruise services including turnaround operations, expedition services, pre- and post-tours, and overland experiences. Our success is driven by our team’s commitment to attaining results the right way - by operating responsibly and executing with excellence.

We operate in all Icelandic ports, in 2019 this included 23 ports and 412 port calls.



Humann & Taconet Cruise Agencies



Lat: 49°29'11" N

Lon: 0°6'36" E



Port Contact

Felicia Kennedy
Sr Manager - Cruise & Shoreside
Operations Operations - France
75 Quai de Southampton
F-76600 Le Havre, France

Phone: +33 235 193 990

E-Mail: cruises@humtac.frWeb: <https://www.humann-taconet.fr/our-services/cruise/>

YOUR CRUISE AGENT IN FRANCE AND IN EUROPE

Humann & Taconet Cruise Agencies, with their 95 years of experience, are playing a leading role in the French cruise agency market, where they run the most extensive and professional network of fully owned port offices all the way from Dunkirk down to Toulon (Channel, Atlantic and Mediterranean ports), covering not only the major ports, but also all secondary ports, bays and anchorages. The eastern part of the French Med (Nice, Cannes Monaco, Villefranche,...) as well as Corsica are serviced under our control by our exclusive partners there.

Nautilus Port Services



Nautilus Port Services is a dynamic organization that provides a broad range of maritime logistic services. Our key objectives are to deliver a flexible and reliable service which we achieve through many years of combined experiences.

Lat: 51°55'10" N

Lon: 4°29'40" E

Port Contact

Karim Sikias
BU Director
110-114, Rue Victor Hugo
92 300 Levallois Perret, France

Phone: + 33 149 64 20 07

E-Mail: sikias@naxco.com

Web: <http://www.agenatramp.fr>

SMS INTERNATIONAL SHORE OPERATIONS



SMS is one of the longest established private group of companies in Malta, having its roots in the shipping business. Notwithstanding the fact that SMS has been successful in retaining its core traditional values for professionalism and ethical standards, it continues to be at the cutting edge of innovation and diversification.

It is on this basis that SMS has developed from a shipping agency to a large group of companies employing over 500 persons active in travel, tourism, shipping, insurance, logistics, ship registration and financial services, as well as general trading.

SMS operates both locally and Internationally in over 10 different countries.



Lat: 51°29'37" N

Lon: 0°48'32" W



Port Contact

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SNR. SHORE OPERATIONS MANAGER - EUROPE
40-42 Kenway Road
SW5 0RA London, United Kingdom

Phone: +44 79 3860 7448

E-Mail: cderosa@smscruises.com

Web: <https://smscruises.com/>

Highlights

INTERNATIONAL SHORE OPERATIONS SMS

International Shore Operations has over 50 years of experience in the management of cruise liners and port operations. Over the years we have extended our services to more and more countries worldwide, namely Malta, Italy, UK, Ireland, Denmark, The Netherlands and many ports in the USA. Through our world-wide experience we are completely conversant and familiar with the specific procedures of all destinations and local pier, airport and hotel logistics for the professional provision of both excursion as well as turnaround services. We offer custom packages and special arrangements tailor-made to meet the requirements of our clients. We employ the most professional, experienced, and efficient shore-side operational management team and staff in every destination we serve, to ensure that we can offer a consistently high standard of service that meets and exceeds our clients' expectations. All of our management and staff are constantly being trained in the latest policies and procedures relevant to their destinations, thereby ensuring we are always ahead of the any changes and can employ best practice from the commencement of any service agreement

SHIPPING SMS

Shipping has been the leading ship agency in Malta for many years and has achieved this through dedication



PWL Port Services



Lat: 53°32'34" N
Lon: 9°59'26" E



Port Contact

Alexander Napp
Am Sandtorkai 60
20457 Hamburg, Germany

Web: <https://www.pwl.de/>

PWL is your personal partner for shore excursions in all German ports! Shore excursions are essential for passengers taking a cruise. While ashore, they expect to experience the destination and to take home many impressions. To make this experience a unique one, PWL's aim is it to offer services to cruise operators that extend far beyond customary tour agency services.



The Cruise Europe Port Handbook

Cruise Europe has 120 members in Northern and Atlantic Europe, in a geographical spread from Lisbon - Iceland - North Cape and St. Petersburg.

Our four very different regions offer a diversity of experiences as to history, culture and events.

White nights in the north, hot sunny days in the south. Very old and new exciting architecture as well as very old and new exciting art.

Museums where the guest can get an insight into all aspects of Europe's history, traditions, handicrafts and present day life. All regions give the guest an opportunity to feel the beat of the European cities, shop for the unique design of that special area and savour the national food and drink of the countries where the ships dock.

Nature in Europe is everything from pristine meadows to busy beaches, great coast lines, fjords and islands, walks in birch woods or cypress groves and well-kept golf courses - each with its own characteristic.

Cruising Europe is a movable feast and has become a popular destination over the past decade - there is still a lot to be discovered. Europe is no longer only a summer destination. Cruise lines visit our ports all year.

Christmas markets around Europe have become popular events that attract cruise calls, and the number of winter cruises looking for the northern light have increased dramatically the last few years.

Europe is a region with good infrastructure. Our members keep investing in piers, terminals, waste reception facilities and new shore tours. Every month we bring the broader cruise industry news of port developments or new infrastructure up and down our region.

In a world of geopolitical challenges, it's fair to say that Europe is politically stable.

The lines are not likely to face massive disruption to their itineraries in our region due to political issues if they decide to deploy their vessels in Northern & Atlantic Europe.

The Cruise Europe website and port handbook will give you a good general overview and a deeper insight into all the possibilities and temptations of Cruise Europe's unique destinations.

The key thing is that it can be updated regularly. The cruise lines can choose a region, a country or an itinerary. By choosing this way of presenting our wonderful region we have modern tool for the benefit of the cruise lines.

After all, that is what Cruise Europe is all about. Bringing the members and the cruise lines together.

Stryn, 4th November 2015

Jens Chr. Skrede
Managing Director

Contact

Jens Skrede
Cruise Europe Managing
Director
Phone: +47 91781441
E-Mail: Jens@cruiseeurope.com

