



Port Handbook

Chapter A - The Baltic

Chapter B - United Kingdom & Ireland

Chapter C - Atlantic Europe

Chapter D - Iceland, Norway & Faroes

Chapter E - Associated Members





Captain Michael McCarthy
Chairman
Cruise Europe

Matching cruise industry growth and cruise port capacities

Cruise Europe and its more than 100 member ports between Gibraltar in the South, Kirkenes in the North and Lulea in the Baltic still has the potential for growth. Only 75% of the potential cruise ports along the Atlantic coast are members; also one has to include the potential of the cruise ports in Greenland and the area east of the North Cape. The tourist organisations of the ports, the regions, the countries can help as members to make Cruise Europe stronger in marketing the destination Northern Europe to the cruise lines.

The aim for Cruise Europe is to match the ongoing growth of the cruise industry in offering better infrastructure in the member ports, which means more cruise terminals, or to point out the diversity of the many destinations and attractions in Northern Europe.

Cruise Europe has to open a dialogue with the cruise lines with the intention to spread the growing number of cruise ships and the even bigger cruise passenger capacities over more ports, over more cruise areas, over more countries. The success of the Baltic is also possible in the areas of West Europe, of UK & Ireland and of Norway and Iceland. Cruise lines have to be convinced that all four cruise areas in Northern Europe have equal attractions and many good ports to host the growing cruise fleet.

The members of Cruise Europe have to market their cruise area as an attractive cruise destination in its own. To sell just one port to the cruise line does not help. Cruise ports have to work together to form an itinerary, which works for the cruise lines.

Despite the global recession the cruise industry will grow because of the high customer satisfaction. Nowhere customers can find such a perfect holiday: visiting many new destinations, being served with great food in an excellent manner, enjoying state-of-the-art cruise ships with outstanding entertainment, wellness, relaxation and fun. Cruise Europe is part of this cruise product and partner of the cruise lines. Let's grow with our customers.



CRUISE EUROPE

Port Handbook

B - The Baltic

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Aarhus



In the past years, there has been no end to the international praise of Aarhus. Denmark's second largest city has been recognized as a must visit destination by several powerhouse publications such as Vogue, Lonely Planet, CNN, National Geographic and Momondo.

In Aarhus you are met by a vibrant, easy-going and dynamic atmosphere. Home to just over 350,000 people and with a vibrant student population, Aarhus may be old at heart, but it is definitely young in spirit.

Within walking distance, you will find world-class attractions and museums, an innovative and diverse gastronomic scene, charming shopping districts and with a location right by the sea, beaches and woods, nature is truly at your doorstep. With big events, internationally acclaimed festivals, historical and contemporary architecture as well as a myriad of wonderful experiences, Aarhus is the destination that has it all!



Lat: 56°9'9" N

Lon: 10°13'8" E

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Nautical Data

Max. Length For Berth (m):	330
Max. Draught (m):	10
Anchorage Available:	yes
Anchorage Compulsory:	n/a
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0.3 (m)

Attraction & Excursions

The Old Town - Open Air Museum

The Old Town is a 5 star heritage museum comprising a great number of historical buildings, gardens, exhibitions, shops and workshops, that ranks among the best of its kind in the world.

The ARoS Aarhus Art Museum

Shows works of art from the Danish Golden Age right up to the present day, as well as international exhibitions. On top of the building you can see the spectacular "Your Rainbow Panorama".

Moesgaard Museum

The Moesgaard Museum features both archaeological and ethnographic exhibits displaying human travel and development, whilst changing exhibitions show and convey our shared cultural heritage



Copenhagen



The Royal City of Copenhagen, founded 1167 is the heart of the oldest kingdom in the world and Denmark's capital since 1417. This European metropolis is the largest city in Scandinavia. It has an efficient public transport system and 9 cruise piers just a few minutes from city centre. Copenhagen has: history, culture and beauty, excellent shore excursions, professional guides for shore excursions, international and first class hotels, restaurants in historic settings, 'Strøget', the world's oldest and longest pedestrian street; shopping with 15-20% tax-savings, Copenhagen Card with free entrance to museums and free, unlimited travel by bus and rail. Copenhagen international airport less than five miles from city centre. The Port offers five cruise passenger terminals and for transit the well known Langelinie and down Town Ndr. Toldbod. Oceanpier with 1.100m quay keep Copenhagen the leading cruise port in Northern Europe. New Visby terminal operated since April 2018.

Lat: 55°41'56" N

Lon: 12°36'60" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	1100
Max. Draught (m):	9.7
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0.3 (m)

Attraction & Excursions

The Little Mermaid

The Little Mermaid. A gift from Carl Jacobsen to the city of Copenhagen, this bronze statue was unveiled at the Langelinie Harbourfront Promenade back in 1913.

Tivoli

Tivoli gardens display a wealth of flowers, and at night thousands of lights sparkle from the trees. Open since 1843, Tivoli is one of the world's oldest amusement parks.

Strøget

Copenhagen's largest shopping area is centered around Strøget in the heart of the city. Strøget is the world's longest pedestrian street with a wealth of shops.



Fredericia



Lat: 55°33'30" N

Lon: 9°45'30" E

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Nautical Data

Max. Length For Berth (m): 370

Max. Draught (m): 12

Attraction & Excursions

Hans Christian Andersen's home town

Odense offers enchanting experiences, including a museum dedicated to the poet's life and work and the open-air museum, the Funen Village, where you can experience how people lived 200 years ago.

LEGOLAND®

is Denmark's largest tourist attraction outside Copenhagen with many amusements, the world's largest LEGO® Shop and a permanent exhibition of LEGO® models using more than 60 million LEGO® bricks.

Royal Jelling

is Denmark's largest Viking complex, established more than 1,000 years ago and featured on UNESCO's World Heritage List. Modernized in 2014 and reopened in 2015.

Credible - Close - Cruisable.

Fredericia is beautifully situated right by the shimmering Little Belt, beside two coastlines with a magnificent view of Danish nature. In Fredericia you are visiting Danish history. At the same time our location - right in the middle of Denmark - gives you access to world class attractions. After only a five minutes stroll from the cruise quay of Fredericia you are in charming and historic midtown with cozy shops, excellent restaurants and historic sights. Dating back to 1650, where the Danish King began building the city, and with a significant military history still visible in Northern Europe's best preserved ramparts, you will be seeing beautiful old houses, memorial plaques and monuments - the authenticity and history is present and alive. Also with a maximum drive of 60 minutes you can reach not only several UNESCO sites, but also the original LEGOLAND®, the home town of Hans Christian Andersen and much more.



Gdansk



In the north of Poland, at the mouth of the Vistula River on the south coast of the Baltic Sea, amongst the beauty of unique Pomeranian nature, Gdansk was created more than 1,000 years ago. It is a city of nations, different cultures, religions, monuments and steeped in history which the Poles are proud of.

Gdansk is the biggest town in Northern Poland covering an area of 262sq km and a population of almost 500,000 people. Over the last 13 centuries, there has been a constant flow of visitors to Gdansk from all over the world initially mostly for commercial reasons. The invasion continues still and in even greater volume. However, the image, history and tradition of the city of Gdansk makes it more and more attractive each year.



Lat: 54°22'43" N

Lon: 18°39'31" E

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Nautical Data

Max. Length For Berth (m): 280

Max. Draught (m): 9.3

Anchorage Available: yes

Anchorage Compulsory: no

Ship Tenders Allowed: yes

Tugs Available: yes

Attraction & Excursions

Wisłoujscie Fortress

The tower is the oldest element of the fortress. The first tower was erected by the Teutonic Knights during the 14th Century. Made from brick in cylinder shape, it was about 20 metres high. The addition of Fort Carré caused the tower to rise by another 1...

The Gdańsk Lighthouse and Time Ball

One of the most beautiful lighthouses of Northern, this 90-foot-tall structure was built in 1893 and put in service in 1984 and, according to a legend, it was a twin of the most beautiful lighthouse of America - the lost Main Lighthouse of Cleveland, Ohio...

St Dominic's Fair

St Dominic's Fair in Gdańsk is the largest trade and cultural outdoor event in Poland and one of the largest such events in Europe. Every August, over 1000 merchants, artists, artisans and collectors put up their stalls in the historical city centre. ...

Gdynia



One Port many opportunities

The Port of Gdynia is the only Polish port fully equipped to accommodate the largest cruisers entering the Baltic Sea. Francuskie Quay of 12 meters in depth and Pomorskie Quay offer 2 berths of total length of approx. 635m.

The city was built from scratch over the span of the late 1920s and early 1930s of the previous century. Gdynia's architecture and urban development of the port, the downtown and residential districts is record of the artistic trends in Europe's modernism style. "Gdynia Modernism" was distinguished by modern structure, functionality and the use of marine and ship-related details. In the very downtown area of the city one can stroll along the Sea Boulevard, sunbathe on the beach or relax in the beautiful park on Kamienna Góra, admire Gdynia's panorama from its top. Gdynia is now firmly established as a port of call for many of the cruise itineraries and this provides a great opportunity for passengers to explore the region (especially one thousand years old Gdansk).

Lat: 54°32'1" N

Lon: 18°32'60" E

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Nautical Data

Max. Length For Berth (m):	350
Max. Draught (m):	11.5
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes

Attraction & Excursions

Museum of the City of Gdynia

The place of interesting exhibitions connected with the history of the city, the Kashubian region and important cultural events.

Oceanographic Museum and Aquarium

The Gdynia Aquarium is a rather unusual zoological garden, in which all animals are bound to the aquatic environment, and in which the entire surface is enclosed in one building.

The Tall Ship „Dar Pomorza”

"Dar Pomorza", called the White Frigate and associated with Gdynia since 1929, was built in 1909 in the Blohm & Voss shipyard in Hamburg as a training ship for the German merchant maritime school.



Gothenburg



Gothenburg is located on the beautiful west coast of Sweden with open sea, a stunning archipelago and pristine countryside. Everything you need for discovery or recreation. The city is characterized by international style, local creativity and a natural, relaxed charm. In Gothenburg cultural venues, gastronomic experiences, entertainment and shopping are all located within comfortable walking distance. Gothenburg is rated one of the best gastronomic cities in Europe with six Michelin star restaurants. The seafood is as fresh as you can hope to find it - without wetting your feet.

The Port of Gothenburg is Scandinavia's largest port and has an excellent geographical position for reaching all parts of Scandinavia and the Baltic Sea. Environmental issues constitute an important foundation for the activities and the port is convinced to contribute to a long term sustainable development by an integrated and proactive environmental work to achieve a minimum of negative environmental impact.



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Lon: 11°55'53" E

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Nautical Data

Max. Length For Berth (m):	America Cruise Terminal 225 m, Arendal Cruise Terminal 300 m
Max. Draught (m):	America Cruise Terminal 7,5 m, Arendal Cruise Terminal 9,0 m
Max. Air draught (m):	America Cruise Terminal 45 m
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes

Attraction & Excursions

City Tour including Paddan boat

Experience the history of Gothenburg as a trade centre, the famous opera house, the statue "Poseidon", the Art Museum, the Concert Hall, City Theatre and Library. Continue tour on Paddan canal boat.

West Coast

Experience the fishing villages, the old Viking town of Kungälv, Tjörn Bridges with an amazing view on the North Sea and visit on the small island of Klädesholmen, famous for its herring industries.

Hamina



Hamina is operated by the Port of HaminaKotka, located 5 km from the city centre of the historical border town Hamina. Hamina is located nearby Kotka (15 min) by the E18 motorway, and between the metropolises Helsinki and St. Petersburg (Russia), only 20 min from the Russian border.

Throughout centuries, Hamina has been a meeting place between the East and West, and it has been located alternately on both sides of the national frontier. This is where the land and sea meet each other; in the winter intertwined in snow, and in the summer the waves caress the seaside sand and the rocky shores of the archipelago. This is where the history of the unique circular centre of Hamina with its fortress meets the beautiful countryside. This is where happy people meet each other – in the sunny streets and festivals of a summer’s day, on the trekking paths in the peace and quiet of the natural environment, and in the autumn and winter events filled with a special atmosphere.



Lat: 60°34'10" N

Lon: 27°11'18" E

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Nautical Data

Max. Length For Berth (m):	no limit
Max. Draught (m):	11,2; 12,75; 13,2
Max. Air draught (m):	no limit
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	no tides (m)

Attraction & Excursions

Circular town centre and fortress

The sights along the circular streets of the old town centre are all close to one another. Hamina and its history can be viewed more broadly from the ramparts of the fortress surrounding the centre.

Flag Tower

A flag tower of the fortress commander was built at the tip of the Helsinki Bastion in 1790. The bastion and the ramparts around it were demolished in 1889.

Hamina Bastion - Central Bastion

The Central Bastion built in 1803-1811 is the largest bastion in the fortress of Hamina. Its 58 casemates, i.e. masonry vaults, were originally designed as explosion-proof storage facilities.

Helsingborg



Beauty, culture and picturesque views are significant for Helsingborg city. The narrow streets in the heart of the town mix perfectly with a beautiful waterfront promenade lined by restaurants and galleries. Stroll through the shopping street Kullagatan, unwind at one of the cozy restaurants, or survey the architecture. Drop in at Sofiero Palace and Gardens on the outskirts of town. Sofiero is one of Skåne's most popular attractions being the old summerhouse of the royal family. The region around Helsingborg city has even more to offer, old fishing villages, Söderåsen National park, vineyards, farm shops, porpoise safaris and much more.

Port of Helsingborg, being the second-largest container port in Sweden, we have the possibility to offer Cruise Lines and its passengers a variety of options for the ship to berth, either alongside one of our different quays or by anchorage. No matter the option, the guests will always be close to or in the middle of the vibrant city center.

Lat: 56°2'46" N
Lon: 12°41'25" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	240
Max. Draught (m):	13
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0.3 (m)

Attraction & Excursions

Sofiero Palace and Gardens

Helsingborg's best-known tourist attraction is the famous Sofiero Palace, for its lovely garden with more than 10,000 rhododendrons. Sofiero was awarded the Best Park in Europe 2010.

Fredriksdal Open Air Museum

Fredriksdal Open Air Museum, famous for its botanical gardens, farmhouses from the 16th century, the old town and its work in preserving rare plants and animals.

Kärnan

The tower Kärnan is the only remains of the medieval Helsingborg Castle. The 35 m high tower It has guarded the town for more than 600 years and is now the symbol of Helsingborg.



Helsinki



Helsinki is one of the leading passenger ports in the Baltic. Helsinki received close to 303 cruise calls and nearly 600,000 cruise passengers last year. Helsinki is just an overnight cruise from St. Petersburg and Stockholm. Here ships can replenish their water supplies, stock up on high-quality food and offer passengers a uniquely charming stopping point in the Baltic.

Helsinki's South Harbour is conveniently located for cruise passengers and is considered one of the most beautiful passenger harbours in the world. Ships tie up in the heart of the city. Visitors have been favourably impressed by Helsinki's cleanliness, friendliness, tidiness, beautiful buildings, sea and harbour.



Lat: 60°9'50" N

Lon: 24°58'20" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	1000
Max. Draught (m):	10.8
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	1.5 (m)

Attraction & Excursions

Main attractions in Helsinki

Further information: www.visithelsinki.fi

Design Forum Finland

Design Forum Finland in the centre of Helsinki's Design District promotes the latest trends in Finnish design.

Suomenlinna Sea Fortress

Suomenlinna is one of the world's largest historical maritime fortresses. Built on six islands in the 1700s, the garrison town is among the most popular sights in Finland.

Hundested



Coming soon



Lat: 55°57'59" N

Lon: 11°51'5" E

Port Contact

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Nautical Data

Max. Length For Berth (m): 250
 Max. Draught (m): 7,9
 Max. Air draught (m): Unlimit
 Anchorage Available: no
 Anchorage Compulsory: no
 Ship Tenders Allowed: yes
 Tugs Available: yes
 Tidal Movement/Range: 0,5 (m)

Kalmar



The Port of Kalmar lies in a sheltered position, adjacent to the shipping lane in Kalmar Sound. The port is fully equipped and has a long experience in receiving cruise ships. Smaller cruise ships moor at the dedicated cruise quay Elevator kajen in the city center, whereas larger cruise ships anchor just south of the port. There is a new-built jetty for tenders right in the city center.

In Kalmar we have a one ship a day and first-booked first-served policy in order to be able to deliver a high quality experience. When cruise ships call we offer a free Cruise Welcoming Area - with tourist information service, free WiFi and a crew area.

Kalmar is one of Sweden's oldest cities, and has received the Europa Nostra award twice for the town's historical and well-preserved atmosphere. Stroll about in the 17th-century downtown area and meet the people at the city's many outdoor cafés and restaurants, in the beautiful city park or in the charming Krusenstiernska garden.



Lat: 56°39'48" N

Lon: 16°22'16" E

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Nautical Data

Max. Length For Berth (m):	160
Max. Draught (m):	6,9
Max. Air draught (m):	34,9 m (Bridge of Öland, north passage)
Anchorage Available:	yes
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	no (m)

Attraction & Excursions

Kalmar Castle

Kalmar Castle is one of the best preserved Renaissance castles in Scandinavia. With a history that stretches back to the 12th century, it represents over 800 years of brotherhood and blood.

Royal Warship Kronan (Kalmar County Museum)

This royal warship was one of Sweden's largest warships, which exploded and sank in 1686 during a battle off the coast of the Island of Öland.

Island of Öland

The nearby Island of Öland, embraced by the glittering Baltic Sea, boasts mystical, ancient ruins, windmills and is listed as a World Heritage Site by UNESCO.



Kalundborg



One port, many destinations - the centre of Denmark!
 On the west coast of Zealand at the Great Belt, you find 'll Kalundborg. Founded in 1200 by the warrior Esbern Snare, Kalundborg still has the original town plan in the old part town. Kalundborg offers a charming small-town experience with local attractions and areas of natural beauty within a short drive from the port. In essence Kalundborg offers a peak into the true Denmark; a hospitable, friendly and warm atmosphere - after visiting hectic and busy capitals. Kalundborg provides a complete contrast that will bring a cruise into perspective. Here there is an opportunity to enjoy beautiful gardens, local museums, working artists, handicraft- and flea market in the morning and shop in Kalundborgs charming specialist shops in the afternoon. For those who seek outdoor activities we offer an 18-hole golf course, bike riding, sailing, kayaking or horse back riding. Special events can be arranged!



Lat: 55°40'32" N

Lon: 11°5'45" E

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Web: <http://www.cruisekalundborg.dk>

Nautical Data

Max. Length For Berth (m):	500
Max. Draught (m):	15
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	0.3 (m)

Attraction & Excursions

Kalundborg Medieval town

Visit the more than 800 year old Church of our Lady and the Kalundborg Museum from the 16th century. Look into the 600 year old Bishops residence, today a restaurant and an art gallery.

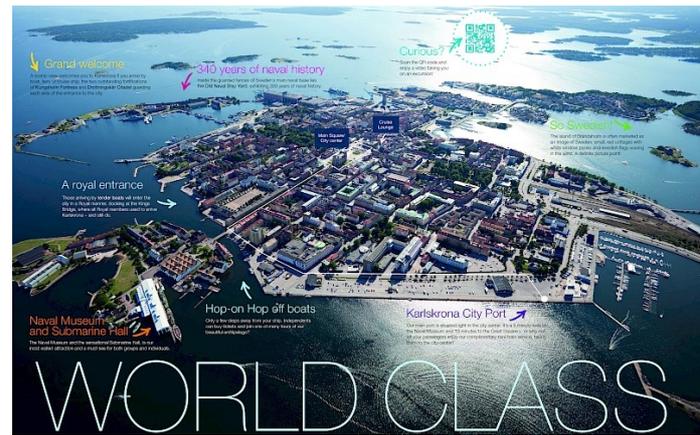
Lerchenborg and Dragsholm Castle

Lerchenborg 1743 - 1753 - a baroque style castle with interior in rococo style. Dragsholm Castle's oldest part is from the 13th century and contains a Church, The Baron's Study and Hunting Room

The Gardens of Birkegaarden

The beautiful gardens of Birkegaarden has a lovely Danish/ English garden, a Japanese garden, a herb garden, an inspiration garden and much more. More than 40,000 flowers bloom during the season.

Karlskrona



Karlskrona offers great hospitality, smooth operations and world class excursions. The city centre is uniquely situated on an island in the middle of an archipelago. This gives a unique, spacious sense to the city and breathtaking views. In 1680, King Karl XI ordered the construction of the city as Sweden's naval base, due to its location. The naval presence has ensured distinctive architectural qualities, and UNESCO has named Karlskrona a World Heritage City. Karlskrona holds yet another UNESCO-nomination, being a biosphere reserve - a one of a kind combination! Karlskrona City Port can take ships up to 160 meters. Larger ships will anchor just outside, with 10 min tendering into our new and lovely tender port. In both ports, passengers receive a much appreciated welcome, with 18th century soldiers saluting them on the red carpet, and hosts from the Tourist Office interacting and handing out maps. There is a complimentary mini-train and rental bikes are available.



Lat: 56°10'0" N

Lon: 15°35'36" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	160
Max. Draught (m):	6,5
Anchorage Available:	yes
Ship Tenders Allowed:	yes
Tugs Available:	yes

Attraction & Excursions

Naval Museum

Exciting, fun and educational, the museum exhibits the history of the Swedish Navy. Amid the historical setting of the island of Stumholmen, the museum stretches out on a pier into the water.

Drottningsskär Citadel

Drottningsskär Citadel is from the 17th century and considered to be one of the most remarkable of Sweden's historic fortifications. Enjoy a 20 min boat trip with stunning views on your way there.

Brändaholm allotment cottages

Karlskrona's idyllic colonial cottage area from the 1920s. Located in a very scenic environment, this very image of Sweden has been preserved intact for decades. Stroll among immaculate small gardens.

Klaipeda



LITHUANIA - a country on the eastern coast of the Baltic Sea, with a population of nearly 3 million, has the unique coastal region of Klaipeda.

Rich in culture and history, the country's third largest city KLAIPEDA is surrounded by picturesque nature and remarkable historical and cultural sights.

KLAIPEDA region - the most important tourist destination in Lithuania.

It displays the uniqueness of untouched nature, outstanding places of interest and a wide range of entertainment facilities. The region combines: Klaipeda city, Curonian Spit and Palanga resort town.

Klaipeda city boasts of its Fachwerk-style old town, craftsmen's courtyards, Lithuanian Maritime Museum and Dolphinarium, and a number of unique museums and sights. Curonian Spit - the confluence of untouched nature and ancient culture, renowned for the highest in Europe white-sand dunes. Palanga welcomes visitors to see its Amber Museum, botanical gardens and the long pier to the sea to enjoy the stunning sunsets.



Lat: 55°42'39" N

Lon: 21°7'18" E

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Nautical Data

Max. Length For Berth (m): 350

Max. Draught (m): 8.5

Anchorage Available: no

Anchorage Compulsory: no

Ship Tenders Allowed: yes

Tugs Available: yes

Attraction & Excursions

Curonian Spit

The Curonian Spit is a place of unique nature and ancient local culture, shaped by the highest sand dunes in Northern Europe. The Curonian Spit is included in the UNESCO World Heritage List.

Palanga

Palanga is situated 26 km north of Klaipeda. Places of interest: the largest Amber Museum in the Baltic States, Botanical Gardens, Neo-Gothic Church, Palanga Pier, Pedestrian Boulevard

The Soviet Nuclear Weapon site

Location - Zemaitija National Park. The nuclear missiles were targeted at the largest European cities. Now this old Soviet launch site opens its grim corridors and tunnels for guided tours.

Kotka



Kotka - Broad range, pocket size

Kotka is on the Southeast coast of Finland at the Baltic Sea. By the Finnish Coastline right where the rapids of River Kymijoki, the biggest river in Southern Finland, rushes to meet the sea. The wonderful nature and city parks, dazzling history of the border region, outstanding cultural events and sights and thousands of friendly people welcome travellers for a memorable visit.

The port areas in Kotka are in the City Centre of Kotka on the main island of the town, and on the Mussalo island. Located a 90 minute drive to Helsinki and a 30 minute drive to the Russian border by the E18 motorway.

The port, of the unique city on an island, is located a stone's throw away from all the experiences. Your guests will be able to experience, within a few hours, the soul of Finland - from the pulsating capital to the exotic nature, from pushing one's limits to finding an



Lat: 60°28'20" N

Lon: 26°57'6" E

Port Contact

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FI-48310 Kotka, Finland

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E- petra.cranston@haminakotka.fi

Mail:

Web: <https://www.haminakotka.com/transport/international-cruises>

Nautical Data

Max. Length For Berth (m):	Kantasatama 200-270, Mussalo 500
Max. Draught (m):	9-13,7
Max. Air draught (m):	no limit
Anchorage Available:	yes
Anchorage Compulsory:	no restrict
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	None (m)

Attraction & Excursions

Maritime Centre Vellamo

A fascinating piece of architecture which presents the maritime history of the region and Finland in real harbour environment.

Kotka Maretarium

Discover the way of life hidden beneath the water surface. You can meet face to face with about 60 different species of fish native to Finland.

Langinkoski Imperial Fishing Lodge

Summer residence, built when Finland belonged to Russia, for the Russian Czar Alexander III.



Malmö



Cruise terminal located, Frihamnen close to City centre. Terminal is a converted warehouse with a new exterior profile, fitted with new light inlets, it encompasses some 1,000 square metres. Here you have 400 seats plus facilities for checking in and out. Tourist information in terminal.

Malmö city is a vibrant marketplace full of exciting shops, tasty restaurants and cozy coffeeplaces! Tourist information at a number of "infopoints",

About 646 shops and 250 cafés and restaurants, some are located along the highstreet and some inside three citymalls: Hansa, Kv. Caroli and Triangeln. Don't forget to take stroll along the smaller streets parallel to the highstreet. You find the most lovely and unique shops and cafés there! We recommend a visit to "Davidshallstorg", for eclectic style, fair fashion and custommade jewellery. For design and interior decoration visit "Engelbrektsgratan". Lilla torg is surrounded by great restaurants, bars and cafés and a very popular meetingplace.



Lat: 55°36'59" N

Lon: 13°0'1" E

Port Contact

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Terminalgatan 18
201 25 Malmö, Sweden

Phone: +45 22 21 01 31

E-Mail: luis.decarvalho@cmport.com

Web: <http://cmport.com>

Nautical Data

Max. Length For Berth (m):	500
Max. Draught (m):	8.6
Max. Air draught (m):	No limitation
Anchorage Available:	yes
Anchorage Compulsory:	no
Tugs Available:	yes

Attraction & Excursions

City Centre

Malmö an old city in southern Sweden. Its the third largest city in Sweden. Has a long interesting history.

Lilla Torg

Meet the locals at this cobblestoned square with cafes, half-timbered houses and shops selling local handicrafts. Observe city life having a break during your visit.

Malmö Castle

16th-century fortress built, by King Christian III of Denmark, houses nature, history and art exhibits. Why not relax in the castle park?



Pärnu



Lat: 58°23'15" N

Lon: 24°29'35" E

Port Contact

Sander Kilk
Member of the Board
Kaubasadama tee 2
80022 Pärnu, Estonia

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E-Mail: Sander@Kilk.ee

Web: <http://www.parnusadam.eu>

Nautical Data

Coming soon

Riga



More than eight hundred years have shaped the city's unique appearance and rich traditions. Due to its attractive location, where East and West meets, Riga has always been a significant centre of trade, finance and culture, offering hundreds of ways of enticing visitors - its rich history, architecture, world-class opera, art galleries, museums, parks and gardens etc.

Along with Art Nouveau architecture and 19th century wooden architecture, the Riga Old Town has been included on the list of UNESCO World Heritage Sites.

Impressive leisure and cultural offer of Riga makes it one of the most popular waterfront cities, highly appreciated by cruise tourists, while the infrastructure providing excellent services is appreciated by cruise line operators.



Lat: 56°57'33" N

Lon: 24°5'42" E

Port Contact

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Web: <http://www.rop.lv/>

Nautical Data

Max. Length For Berth (m):	300
Max. Draught (m):	13.2
Max. Air draught (m):	n/a
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	n/a
Tugs Available:	yes
Tidal Movement/Range:	Water level depends on wind direction and force. Possible range: from -0.5 m to +0.5 m. (m)

Attraction & Excursions

Old Town of Riga

Despite its age of 8 centuries, Old Town is the most bustling part of Riga. Number of museums, galleries and concert halls together with cafes, clubs and restaurants, make the place pulse with energy.

Art Nouveau

Riga is a showpiece of Art Nouveau style. Elizabetes and Alberta streets contain some of the most fantastic of all 800 Art Nouveau style buildings designed by world's famous architects.

Central Market

Baltic's largest marketplace opened from 1930. Until this day, you will find here everything Latvian farmers produce, from buckwheat honey to hemp butter, at the price opened for bargaining.

Roenne



When approaching the Island of Bornholm by sea and seeing the island emerge from the mist, Roenne harbour's sea walls look like the wide, warmly welcoming arms of a giant. Behind the large harbour, visitors meet an unrivalled provincial charm and a uniquely beautiful and varied landscape on an island embracing so many qualities that after the first visit, one simply must return to gather new impressions. Just a few of the many features awaiting you on this island in the middle of Europe are its mild climate, amazingly varied landscapes, its small, idyllic fishing hamlets with well-preserved half-timbered houses which are hundreds of years old appearing as living town museums along winding, cobble-stoned streets, its vibrant community and tumultuous and exciting history - aspects responsible for the island's nickname 'the pearl of the Baltic'.

Lat: 55°5'48" N
Lon: 14°41'30" E

Port Contact

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Chief Business Officer Cruise
Fiskervej 1
DK-3700 Roenne, Denmark

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E-Mail: yag@portofroenne.com

Web: <https://portofroenne.com/>

Nautical Data

Max. Length For Berth (m):	350
Max. Draught (m):	10
Max. Air draught (m):	no restrictions
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes
Tidal Movement/Range:	no (m)

Attraction & Excursions

Nature - Hammershus

The Bornholm landscape is frequently cited as the island's greatest attraction. It covers the entire Scandinavian spectrum in just a few square kilometres.

Beaches on Bornholm - sand and sea - Dueodde

If you love the sun and beach life, Bornholm is one of the best holiday destinations in Northern Europe. You can always find a sheltered spot.

Golf at Bornholm - Roenne

Bornholm is a great place for golfers in search of variety, whether you have a very low handicap or are a beginner. With four 18-hole golf courses within less than half an hour's drive.



Saaremaa harbour



Lat: 58°32'11" N

Lon: 22°14'16" E

Nautical Data

Max. Length For Berth (m):	200
Max. Draught (m):	8,5
Anchorage Available:	yes
Ship Tenders Allowed:	yes
Tugs Available:	no
Tidal Movement/Range:	no (m)

Attraction & Excursions

Kuressaare Episcopal castle

The very well preserved castle from the 14th century is a landmark for the town of Kuressaare and is the best-preserved medieval stronghold in the Baltics.

Kaali meteorite craters

This geological marvel is the most easily accessible meteorite crater in the world. It has been a source of folk songs, fairy-tales and a place that Pytheas considered to be Ultima Thule.

Angla Windmill hill

At one time, every village had a windmill hill. Angla represent the last surviving windmill hill on the island. It will leave a lasting impression.

Islands are a true treasure of Estonia. Saaremaa is the biggest amongst them. Located at the important seaways, Saaremaa has been familiar to seafarers from times immemorial.

The islands off the coast are virtual dreamlands, unlike anything in Europe. Most romantic landscape dotted with windmills, thatched cottages and sleepy fishing villages. Although small, Saaremaa offers various pleasant possibilities to try something untried, something exciting and magical. Kuressaare Castle and Lake Kaali, dolomite and curative mud, reed thatches and stone fences, windmills and medieval churches, junipers and coastline meadows, local bread and home-brewed beer are the first things coming into mind.

Saaremaa harbour is operated by Port of Tallinn. The harbour with the depth alongside the quay of 10 meters is capable of servicing ships with the length of up to 200 m. The natural depth of the harbour location is sufficient for receiving the biggest cruise ships sailing in the Baltic Sea



Skagen



Skagen is geographically located at the top of Denmark and at the same time on top of the European continent. Here the two seas - The Baltic Sea and the North Sea - and the whole world meet. At Grenen, the headland of the Skagen Odde spit, you can actually stand with one foot in the Baltic Sea and one foot in the North Sea! The sun shines for around 2.000 hours annually, which makes Skagen the sunniest place in Denmark.

The town of Skagen - a 600 year old market town - has a unique setting and a fascinating history. For generations, it has been painted and depicted by artists and poets. Even the famous fairy-tale writer Hans Christian Andersen lost his heart to Skagen.

Shopping in Skagen is always a treat. Whether you are on the lookout for designer clothes, ceramics or glassware, the famous Skagen watches or handmade amber jewellery, you'll find them all. Skagen is renowned for its high quality food products and freshly caught seafood.



Lat: 57°42'50" N

Lon: 10°35'15" E

Port Contact

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E-Mail: wbh@skagenhavn.dk

Web: <http://www.portofskagen.com>

Nautical Data

Max. Length For Berth (m):	400
Max. Draught (m):	12
Max. Air draught (m):	No restrictions
Anchorage Available:	n/a
Anchorage Compulsory:	n/a
Ship Tenders Allowed:	n/a
Tugs Available:	yes
Tidal Movement/Range:	0.5 (m)

Attraction & Excursions

Skagens Museum

houses the works by the famous Skagen Painters. The art works reflect the period of naturalism and plein air painting in the end of the 19 th. century.

Skagen's Museum of Local History

is a combined open-air and exhibition museum displaying houses from 3 periods of Skagen's history and the exciting tales of sea and rescue feats in Skagen over the last 200 years.

Raabjerg Mile

the largest migrating dune in Denmark formed on the west coast in the 16 th century during the great sand drift. The impressive scenery of this mini desert is a must when visiting Skagen.

Stockholm



Stockholm, one of the most beautiful capitals in the world, is built on 14 islands connected by 57 bridges. Here you will find everything you can wish for in a big city - culture, entertainment shopping and great restaurants.

The beautiful buildings, the greenery, the fresh air and the proximity to the water are distinctive traits of this city. The Royal National City Park, (the first National City Park in the world), is a green space that breathes for the city, and a constant presence in the crush of the city.

With its 750 year history and rich cultural life, Stockholm offers a wide selection of world-class museums and attractions. Among the city's 100 museums is the Vasa Museum displaying the world's only preserved 17th century warship. Most of the city's attractions can be reached on foot, and there's a good chance of experiencing a lot of things in a short time. Experience big-city life, the history of civilization and natural scenery, all in the course of the same day.



Lat: 59°20'37" N

Lon: 18°7'8" E

Port Contact

Sweden

Phone: +46 (0) 8-508 28 508

E- touristinfo@stockholm.se

Mail:

Web: <https://www.visitstockholm.com/travel-info/>

Nautical Data

Max. Length For Berth (m):	No max LOA. Max 160.000 GT for Stockholm and 165.000 for Nynäshamn
Max. Draught (m):	11 m via the southern fairway Sandhamn and 9 meters via the northern fairway Tjärven.

Anchorage Available: yes

Anchorage Compulsory: no

Ship Tenders Allowed: yes

Tugs Available: yes

Tidal Movement/Range: N/A (m)

Attraction & Excursions

The Vasa Museum

The only preserved seventeenth-century ship in the world. The 69 meter-long warship sank on its maiden voyage in the middle of Stockholm 1628 and was salvaged 333 years later in 1961. vasamuseet.se/en

Skansen Open-Air Museum

Skansen consists of the oldest open-air museum in the world and the Stockholm zoo, with a beautiful location on Royal Djurgården and a view over all of Stockholm. www.skansen.se/en

The City Hall

City Hall, with its spire featuring the golden Three Crowns, is one of the most famous silhouettes in Stockholm.

Tallinn



Estonia is situated in Northern Europe, on the coast of the Baltic Sea, neighbouring Finland, Sweden, Latvia and Russia. Estonia is known above all for its beautiful capital of Tallinn. It's no use hiding the fact: Tallinn is Northern Europe's oldest capital city.

Tallinn's marvellous Old Town is inscribed on the UNESCO World Heritage list. The unique value of Tallinn's Old Town lies first and foremost in the wellpreserved completeness of the medieval milieu and structure, something that has been lost in most other northern capitals. The web of winding cobblestone streets and properties, which date from the 11th to 15th centuries, are preserved nearly in its entirety.

All the most important state and church buildings from the Middle Ages have been preserved in their basic original form, as well as many citizens' and merchants' residences, along with barns and warehouses from the medieval period.



Lat: 59°26'51" N

Lon: 24°45'46" E

Port Contact

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Nautical Data

Max. Length For Berth (m):	421
Max. Draught (m):	11
Anchorage Available:	no
Anchorage Compulsory:	no
Ship Tenders Allowed:	no
Tugs Available:	yes
Tidal Movement/Range:	no (m)

Attraction & Excursions

Town Hall and Town Hall Square

The late Gothic Town Hall building is one of the most famed symbols of the city. The Town Hall Square is the place from where the tradition of a public Christmas tree originates.

Town Hall Pharmacy

The oldest continuously running pharmacy in Europe, first mentioned in historical documents in 1422. Over the centuries, it has changed slightly, but it still retains the flavour of bygone days.

Kadriorg Palace and Park

This Baroque palace was built by Peter the Great in honour of his wife Catherine. The upper flower garden has been reconstructed in 18th century style and is open to visitors in the summer.

Turku



Turku is the oldest city and first capital of Finland, situated on the southwestern coast by a unique and splendid archipelago of over 40,000 islands and islets. The port is in a sheltered place at the mouth of the river Aura, which runs through the city. Right next to the port is the medieval Turku castle. Downtown is only 3 km away - a nice walk along the river. The riverbanks are a popular recreational area for both locals and guests - full of sights, shops, restaurants, pubs and happenings. Turku, the cultural city of Finland, offers a wide range of museums and events. Popular ones are the Sibelius museum (dedicated to the Finnish composer Jean Sibelius), Aboa Vetus & Ars Nova museum combining history, archaeology and contemporary art, the annual Medieval Market, the Night of Art and Turku music festival. Ruisrock, one of the oldest festivals in Finland, held annually on the beautiful nature island of Ruissalo close to the Port, attract visitors, too.



Lat: 60°26'5" N

Lon: 22°13'2" E

Port Contact

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Business Developer Cruise and Ferry
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20100 Turku, Finland

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Web: <http://www.portofturku.fi/en>

Nautical Data

Max. Length For Berth (m):	230
Max. Draught (m):	10
Max. Air draught (m):	no restrictions
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	yes

Attraction & Excursions

Turku Castle

Turku Castle has stood guard over the mouth of the River Aura since the 1280's. It has witnessed major twists of Finnish, Swedish and Nordic history.

Turku Archipelago

One of the largest and most magnificent archipelagos in the world, with 40,000 islands and islets in scenic surroundings, starts at the mouth of the River Aura.

Turku Cathedral

Turku Cathedral, Finland's national shrine, was inaugurated in 1300. It is regarded as Finland's most valuable historical monument building.

Ventspils



The Port of Ventspils located conveniently at the West Coast of Latvia is a new destination for international Baltic passenger cruises. Thus Ventspils can easily be visited by cruise liners reroute to the various major destinations in the Eastern and Northern Baltic. The Terminal can easily accommodate vessels of up to 250 m in length and a draft of up to 14.20 m, is only 1 km away from the open sea. The new cruise destination offers an extensive range of excursions to the old town, blue flag beaches and unspoiled nature reserves. Very close to the terminal, in walking distance, the old city is the location for many festivals. The terminal's infrastructure is well prepared for the handling of cruise liners and meets the international security standards. Annually more than 130 000 passengers arrive or leave via the terminal on Stena Line's ferry service with Nynäsham/Stockholm. In the near future Ventspils and NNVT welcome many more cruise liners and visitors to the port and the region.

Lat: 57°23'55" N

Lon: 21°34'16" E

Port Contact

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7 Plosta Str.
3601 Ventspils, Latvia

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E-Mail: artis.s@nnvt.lv

Web: <http://www.nnvt.lv>

Nautical Data

Max. Length For Berth (m):	299
Max. Draught (m):	14.2
Max. Air draught (m):	No limits
Anchorage Available:	yes
Tugs Available:	yes
Tidal Movement/Range:	Tides are negligible (m)

Attraction & Excursions

Ventspils

Guests are offered to visit many objects in city like Old Town, Anchor Trail, Blue Flag Beach or unique places like Radio Astronomy Center, widest Waterfall in Europe. Check www.visitventspils.com

VENTSPILS OLD TOWN

The Livonian Order Castle (of 13th century) is the only medieval building in the City preserved till nowadays. The ancient network of streets and dimensional structure of squares are still here

ANCHOR TRAIL

You will find the largest anchor next to the Park's entrance. It weighs 23 tons and towers 6 m in height.



Visby



In 2018 the new Cruise pier was constructed, allowing two large Cruise vessels to dock simultaneously. Combine excellent dedicated cruise facilities with the fact that Visby is 1-night sailing from all the major Baltic Cruise ports, and the perfect destination is a fact.

Visitors can enjoy a wide range of options around this old walled Hanseatic today UNESCO heritage `inhabited historic town`. The 27 remaining towers along the 3-km plus ring wall is a perfect setting for a stroll. The names of towers and walkway reveals the historic trades and important craftsmanship from the past. Encounter a variety of history, shopping, and local culture . Of the 15 medieval churches that served Visby, as ruins they exist as venues of various cultural events, the existing cathedral and more than 150 medieval buildings all make up the townscape. Outside of Visby awaits characteristic nature and memorable experiences. Why not head for the small Island Faro with the stonepillars(rauk) at Langhammars.



Lat: 57°37'44" N

Lon: 18°16'29" E

Nautical Data

Max. Length For Berth (m):	340
Max. Draught (m):	10
Max. Air draught (m):	No restrictions
Anchorage Available:	yes
Anchorage Compulsory:	no
Ship Tenders Allowed:	yes
Tugs Available:	no

Attraction & Excursions

The city

Walking distance, UNESCO city with attractions. Shopping among the historic city. Visit Museum, Ruins, the historic Cathedral. Explore local life at the many cafes, or rest at Linnés Bothanic garden

Vikings

Follow the path of ancient explores. Unique Picture stones, Church ruins, Museums, burial sites and landscape dating back 1000 years and more.

Hand made

Local handicraft of sustainable glass, leather, metal, ceramics, a wollen plaid or a gotland lambskin. Visit the studios and talk to the artisans in person.

Wismar



Wismar is the tourist insider tip in the centre of the German Baltic Coast. Being part of the UNESCO World Heritage this town is a must for each visit to Northern Germany.

Wismar offers various opportunities for being integrated into numerous itineraries. Columbus Cruise Center Wismar (CCCW) possesses several berths directly placed in the city- centre. Hence, Wismar as a location on its own already offers a wide range of attractions, which can be marketed easily to cruise passengers, in particular with regard to the UNESCO World Heritage.

In addition, shore excursions to Hamburg, Lübeck, Warnemünde and Schwerin are ideal opportunities. Finally, even a Berlin trip by coach or by train might be an interesting option. CCCW is the operating company of the cruise terminal Wismar. More than 10 years of experience guarantee a professional and reliable operation. CCCW works hand in hand with the cruise terminal in Bremerhaven (CCCB) at the German North Sea coast.



Lat: 53°53'52" N

Lon: 11°27'6" E

Port Contact

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Web: <http://www.cruiseport.de>

Nautical Data

Max. Length For Berth (m):	240
Max. Draught (m):	8.70
Anchorage Available:	no
Anchorage Compulsory:	no
Tugs Available:	yes
Tidal Movement/Range:	none (m)

Attraction & Excursions

Red Brick Gothic

Wismar's impressive red-brick Gothic churches are characteristic of many of the Baltic trading cities, which were members of the Hanseatic League. St. Mary, St. George and St. Nikolai are the emblematic highlights of the city.

PHANtechnikum

Experience the fascinating world of technological history in Mecklenburg-West Pomerania. In the exhibition hall 2.500 sqm of impressive objects, experiments and hands-on technology, presented in four elements (fire, air, water, earth), await you.

Schwerin

Schwerin is famous for the Palace with its golden turrets and towers and gorgeous gardens, the picturesque Old Town with its timbered houses, aristocratic splendor, dreamy little alleys and romantic waterways.



European Cruise Services



European Cruise Service offer shore excursions and ships agency services in Norway, Sweden Denmark and the UK.

Using our experience and knowledge built over the last 160 years of operation in Norway we are in the process of building the largest cruise ship service company in Northern Europe for shore excursions and ships agency operations. Our intention is NOT to build a network of co-operating companies but to provide our own excellent local service in combination with the most efficient administrative routines available.

We aim to offer you the best possible service, provided by a single, named contact who will look after your interests, from start to finish. This means that you can be sure that an experienced staff member, who understands your needs, is at your disposal at any time. Whatever your requirements, you can be sure that we have the experience, ability and capacity to support you and take you further during your cruise calls to Northern Europe.



Lat: 60°23'57" N
Lon: 5°18'30" E



Highlights

Shore Excursions and Ship Agency Services

Norway, Sweden, Denmark and the UK

- We Take You Further



Intercruises



Intercruises Shoreside & Port Services is an experienced global business offering first class ground handling and port agency services to the Ocean and river cruise industry.

Teams committed to service and dedicated to clients provide local insight and practical knowledge that is enhanced by global expertise and presence.

Intercruises provides the following services at over 150 ports across Northern Europe

For more information visit: www.intercruises.com

Lat: 52°22'40" N
Lon: 4°54'56" E



Port Contact

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Highlights

Has a global reach extending to over 300 ports

Delivers operations for more than 70 cruise lines

Employs over 300 full time cruise handling specialists worldwide

On a single day can deploy in excess of 1200 customer service staff and provide services for up to 70,000 cruise guests
Operates in six regions worldwide.



Adelte



Barcelona-based engineering company ADELTE, formerly known as TEAM, is driving the development of state-of-the-art passenger access systems and other innovative and cost-effective solutions to enhance operational performance for its client base in both the Cruise and the Ferry industries around the globe.

ADELTE is the internationally recognized worldwide leader in the custom design, manufacture, installation and maintenance of Passenger Boarding Bridges for Cruise and Ferry terminals. Just as every passenger is different, every boarding bridge needs to be adapted to the demands of its environment. That's why ADELTE believes in designing tailor-made solutions that meet the specific challenges of each port or harbor, and of each embarkation or disembarkation.

ADELTE's comprehensive range of Passenger Boarding Bridges and Advanced Technical Services ensures continuous and maximum effectiveness on the apron and guarantees safety and comfort for passengers and operators everyday during the whole lifespan of the SPBBs.



Lat: 41°23'26" N
Lon: 2°8'40" E



Port Contact

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Web: <http://www.adelte.com>

BLB Cruises & Shorex



Lat: 47°39'40" N

Lon: 3°59'15" W

Port Contact

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56400 Auray, France

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E-Mail: axel.lebrun@blb.cruises

Web: <http://www.blb.cruises>

BLB Cruises & Shorex handles ground arrangements for the Cruise Industry in Northwestern France.

We provide all the services you need: a wide range of classical shore excursions, tailor-made tours, creative thematic trails, or exciting walking experiences as well as suitable transfers or turnarounds.

The rigorous selection of BLB C&S' suppliers and the leading of our group tours by our own escorts guarantee the follow up of our production.

Wherever you call in the English Channel or in the northern Atlantic, contact our professional team and enjoy our warm welcome, availability, creativity and quality.

Hamilton Shipping (Port Services) Ltd



Hamilton Shipping was established in 1919 and is one of the most experienced and respected Port Agencies in Ireland. With offices in Belfast, Dublin, Cork, Shannon & Londonderry, we provide a comprehensive range of shipping services across the whole of Ireland. We handle approximately 2000 port calls in Ireland per annum across the shipping spectrum. We are the Industry leader in Cruise Vessel Agency in Ireland, and will handle in excess of 385 cruise calls in 2018. We can also offer Port Agency coverage in all UK Ports through our sister company Denholm Wilhelmsen.



Lat: 54°37'33" N

Lon: 5°5'54" W

Port Contact

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Managing Director
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BT3 9BP Belfast, Ireland

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E- Leo.McParland@hamiltonshipping.com

Mail:

Web: <http://www.hamiltonshipping.com>

Excursions Ireland



Lat: 53°24'5" N

Lon: 6°44'36" W

Port Contact

Niamh McCarthy
Managing Director
Unit 7, Building 125 Omni Shopping
Centre, Santry
D09 WK66 Dublin, Ireland

Phone: + 353 1 810 7697

E-Mail: Niamh@excursionsireland.com

Web: <http://excursionsireland.com>

Coming soon

Denholm



Lat: 56°0'10" N

Lon: 3°16'56" W

Port Contact

Peter Knight
Director
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RM18 7SG Tilbury, United Kingdom

Phone: +44 1375 363323

E-Mail: peter.knight@denholm-wilhelmsen.com

Web: <https://www.denholm-wilhelmsen.com>

Coming soon

SCH (Southampton Cargo Handling)



Lat: 50°53'49" N

Lon: 1°36'38" W

Port Contact

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 Director
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 SO14 3FJ Southampton, United Kingdom

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Web: <http://www.schltd.com>

Highlights

Port terminal management
 stevedoring, baggage handling
 mooring

SCH HANDLES DEBUT UK CALL OF
 NEWBUILD CELEBRITY APEX

SCH OVERCOMES HEAVY WEATHER TO
 COMPLETE LATEST ALONGSIDE TASK
 ON EXPLORER OF THE SEAS

SMS BUILDS ON ITS ROPE HANDLING
 WORK AT PORTSMOUTH PORT

SCH (Southampton Cargo Handling Ltd) is the UK's most extensive provider of cruise ship services and support, with operations in major UK Ports including *Southampton, Portsmouth* and *Liverpool*. **SCH** supplies mooring, baggage handling and stores loading and is part of the **Independent Ports Handling (IPH)** group, which also includes **Cruise and Passenger Services (CPS)**. **CPS** carries out valet car parking services in *Southampton, Liverpool, Portsmouth* and *Dover* for over 90,000 cruise passengers, with Carnival UK the major customer in *Southampton*. **CPS'** established service includes ease of booking via a call centre or website, personal meet and greets, car moving service from terminal to secure car park, safeguarding the vehicle during the passengers' cruise and then return of the vehicle when passengers arrive back. **SCH** handled around 200 turnaround calls into the UK during pre-pandemic 2019, with customers including *Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Saga Cruises* and *Fred Olsen Line*.

We are dedicated to provide efficient, reliable, and innovative stevedoring solutions to enhance guest experience. With decades of experience, our skilled team of professionals possesses unparalleled knowledge of the cruise and logistics industry. Our dedication to excellence, sustainability, and guest satisfaction sets us apart as a



NAA



Lat: 55°40'39" N

Lon: 12°35'48" E



Port Contact

Elísabet S Reinhardsdóttir
 Key Account Manager
 Sundabakka 2
 104 Reykjavik, Iceland

Phone: + 354825 7272

E-Mail: elisabet@naa.is

Web: <http://www.naa.is>

Highlights

Port agency network

Iceland, Greenland, Faroe Islands

Logistic services in the North Atlantic

North Atlantic Agency (NAA) is a network of port agencies delivering comprehensive cruise and expedition agency services across the North Atlantic and Arctic regions. The founding members include Gára in Iceland, Faroe Ship Agency in the Faroe Islands, and Eimskip in Greenland. These agencies are backed by major logistics players in the northern region.

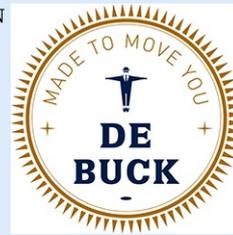


De Buck Agency



Lat: 50°57'26" N

Lon: 3°38'31" E



Port Contact

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Director
Steenweg 233A
9810 Eke-Nazareth, Belgium

Phone: +32486136310

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Web: <http://www.debuckagency.com>

Solent Stevedores Ltd



Solent Stevedores is a specialist port operator working throughout the UK, Channel Islands, and Singapore. The company operates long term contractual activities in the Port of Southampton, the River Thames, DP World London Gateway, the Port of St Helier in Jersey, and the Port of Immingham. Handling a diverse range of commodities and with a permanent workforce in excess of 180 personnel, Solent Stevedores is a market leader in the provision of Port services in the UK.

In the Port of Southampton, Solent Stevedores is renowned for its excellent reputation in providing a wide range of supporting services to some of the cruise industry's biggest lines. Every year company staff greet over 1.8 million passengers, load 2.5 million suitcases and handle 120,000 tonnes of provisions across 400 turnaround calls - nearly a 100% increase in business since 2010.

At Marina Bay in Singapore, Solent Stevedores handle a further 250 turnaround calls annually - the combined total making Solent Stevedores one of the global leaders in the provision of Stevedoring Services to the cruise industry.



Lat: 50°54'27" N

Lon: 1°34'46" W



Port Contact

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Cruise Manager
Unit 9 Imperial House Imperial Way
Western Docks
SO15 0RB Southampton, United Kingdom

Phone: +44 (0)2380 725790

E-Mail: perrydack@solentstevedores.com

Web: <http://www.solentstevedores.com>

Highlights

Stevedoring, Baggage Handling, Mooring & Let-Go services

Porterage & Guest Assistance services

Provisions receiving & loading services

Terminal Operations, Training & Consultancy services



SDK Cruise



Lat: 55°42'10" N

Lon: 12°35'36"
E



Port Contact

Henning Schou
Director
Dampfærgevej 32
DK-2100 København Ø, Denmark

Phone: +45 3344 1710

E-Mail: cruise.dk@sdkgroup.com

Web: <https://www.sdkgroup.com>

Excursions Limited



Founded in 1999, Excursions limited specialises in the development and operation of shore excursions, special events, turnarounds and pre/post cruise programmes throughout the British Isles for the small, luxury and expedition cruise fleet.

With offices in central England, Edinburgh & Orkney, and additional full time staff based in Shetland, Aberdeen, Liverpool and Cornwall we adopt a 'Hands On' approach to product development and operation.

Our focus is on creativity, authenticity and sustainability. Travelife Certified, we work closely with local stakeholders to ensure we deliver the best of every destination.

Our experienced team manages arrangements for vessels calling at all UK ports.

Lat: 51°36'13" N

Lon: 1°13'60" W



Port Contact

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Senior Vice President Operations
2 Gateway North Latham Road
SN25 4DL Swindon, United Kingdom

Phone: +44 1793 767426

E-Mail: Anthea@excursions.co.uk

Web: <http://www.excursions.co.uk/>

Highlights

Shore Excursions

Expeditions

Turnarounds

Pre & Post Cruise Services

Private Arrangements for Groups & Individuals



Iceland Travel



Lat: 64°8'0" N
 Lon: 21°4'11" W



Port Contact

Skógarhlíð 12
 105 Reykjavík, Iceland

Web: <https://www.icelandtravel.is/>

Every day, Iceland Travel’s local experts craft once in a lifetime travel experiences and take guests on extraordinary Icelandic journeys. We take pride in our diverse product portfolio, high-level services, and deep connections to our community of businesses and suppliers here in Iceland. Our longstanding history is built on the extensive experience of our team and our commitment to preserving Iceland’s fragile natural environment.

Cruise Services:

We have an impressive and forever growing list of shore excursions from all ports in Iceland. We offer a full-range of cruise services including turnaround operations, expedition services, pre- and post-tours, and overland experiences. Our success is driven by our team’s commitment to attaining results the right way - by operating responsibly and executing with excellence.

We operate in all Icelandic ports, in 2019 this included 23 ports and 412 port calls.



Humann & Taconet Cruise Agencies



Lat: 49°29'11" N

Lon: 0°6'36" E



Port Contact

Felicia Kennedy
Sr Manager - Cruise & Shoreside
Operations Operations - France
75 Quai de Southampton
F-76600 Le Havre, France

Phone: +33 235 193 990

E-Mail: cruises@humtac.frWeb: <https://www.humann-taconet.fr/our-services/cruise/>

YOUR CRUISE AGENT IN FRANCE AND IN EUROPE

Humann & Taconet Cruise Agencies, with their 95 years of experience, are playing a leading role in the French cruise agency market, where they run the most extensive and professional network of fully owned port offices all the way from Dunkirk down to Toulon (Channel, Atlantic and Mediterranean ports), covering not only the major ports, but also all secondary ports, bays and anchorages. The eastern part of the French Med (Nice, Cannes Monaco, Villefranche,...) as well as Corsica are serviced under our control by our exclusive partners there.

Nautilus Port Services



Nautilus Port Services is a dynamic organization that provides a broad range of maritime logistic services. Our key objectives are to deliver a flexible and reliable service which we achieve through many years of combined experiences.

Lat: 51°55'10" N

Lon: 4°29'40" E

Port Contact

Karim Sikias
BU Director
110-114, Rue Victor Hugo
92 300 Levallois Perret, France

Phone: + 33 149 64 20 07

E-Mail: sikias@naxco.com

Web: <http://www.agenatramp.fr>

PWL Port Services



Lat: 53°32'34" N
Lon: 9°59'26" E



Port Contact

Alexander Napp
Am Sandtorkai 60
20457 Hamburg, Germany

Web: <https://www.pwl.de/>

PWL is your personal partner for shore excursions in all German ports! Shore excursions are essential for passengers taking a cruise. While ashore, they expect to experience the destination and to take home many impressions. To make this experience a unique one, PWL's aim is it to offer services to cruise operators that extend far beyond customary tour agency services.

SMS INTERNATIONAL SHORE OPERATIONS



SMS is one of the longest established private group of companies in Malta, having its roots in the shipping business. Notwithstanding the fact that SMS has been successful in retaining its core traditional values for professionalism and ethical standards, it continues to be at the cutting edge of innovation and diversification.

It is on this basis that SMS has developed from a shipping agency to a large group of companies employing over 500 persons active in travel, tourism, shipping, insurance, logistics, ship registration and financial services, as well as general trading.

SMS operates both locally and Internationally in over 10 different countries.



Lat: 51°29'37" N

Lon: 0°48'32" W



Port Contact

Carmen De Rosa
SNR. SHORE OPERATIONS MANAGER - EUROPE
40-42 Kenway Road
SW5 0RA London, United Kingdom

Phone: +44 79 3860 7448

E-Mail: cderosa@smscruises.com

Web: <https://smscruises.com/>

Highlights

INTERNATIONAL SHORE OPERATIONS SMS

International Shore Operations has over 50 years of experience in the management of cruise liners and port operations. Over the years we have extended our services to more and more countries worldwide, namely Malta, Italy, UK, Ireland, Denmark, The Netherlands and many ports in the USA. Through our world-wide experience we are completely conversant and familiar with the specific procedures of all destinations and local pier, airport and hotel logistics for the professional provision of both excursion as well as turnaround services. We offer custom packages and special arrangements tailor-made to meet the requirements of our clients. We employ the most professional, experienced, and efficient shore-side operational management team and staff in every destination we serve, to ensure that we can offer a consistently high standard of service that meets and exceeds our clients' expectations. All of our management and staff are constantly being trained in the latest policies and procedures relevant to their destinations, thereby ensuring we are always ahead of the any changes and can employ best practice from the commencement of any service agreement

SHIPPING SMS

Shipping has been the leading ship agency in Malta for many years and has achieved this through dedication





The Cruise Europe Port Handbook

Cruise Europe has 120 members in Northern and Atlantic Europe, in a geographical spread from Lisbon - Iceland - North Cape and St. Petersburg.

Our four very different regions offer a diversity of experiences as to history, culture and events.

White nights in the north, hot sunny days in the south. Very old and new exciting architecture as well as very old and new exciting art.

Museums where the guest can get an insight into all aspects of Europe's history, traditions, handicrafts and present day life. All regions give the guest an opportunity to feel the beat of the European cities, shop for the unique design of that special area and savour the national food and drink of the countries where the ships dock.

Nature in Europe is everything from pristine meadows to busy beaches, great coast lines, fjords and islands, walks in birch woods or cypress groves and well-kept golf courses - each with its own characteristic.

Cruising Europe is a movable feast and has become a popular destination over the past decade - there is still a lot to be discovered. Europe is no longer only a summer destination. Cruise lines visit our ports all year.

Christmas markets around Europe have become popular events that attract cruise calls, and the number of winter cruises looking for the northern light have increased dramatically the last few years.

Europe is a region with good infrastructure. Our members keep investing in piers, terminals, waste reception facilities and new shore tours. Every month we bring the broader cruise industry news of port developments or new infrastructure up and down our region.

In a world of geopolitical challenges, it's fair to say that Europe is politically stable.

The lines are not likely to face massive disruption to their itineraries in our region due to political issues if they decide to deploy their vessels in Northern & Atlantic Europe.

The Cruise Europe website and port handbook will give you a good general overview and a deeper insight into all the possibilities and temptations of Cruise Europe's unique destinations.

The key thing is that it can be updated regularly. The cruise lines can choose a region, a country or an itinerary. By choosing this way of presenting our wonderful region we have modern tool for the benefit of the cruise lines.

After all, that is what Cruise Europe is all about. Bringing the members and the cruise lines together.

Stryn, 4th November 2015

Jens Chr. Skrede
Managing Director

Contact

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Cruise Europe Managing
Director
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E-Mail: Jens@cruiseeurope.com

