Port Handbook

Chapter A - The Baltic
Chapter B - United Kingdom & Ireland
Chapter C - Atlantic Europe
Chapter D - Iceland, Norway & Faroes
Chapter E - Associated Members
**Matching cruise industry growth and cruise port capacities**

Cruise Europe and its more than 100 member ports between Gibraltar in the South, Kirkenes in the North and Lulea in the Baltic still has the potential for growth. Only 75% of the potential cruise ports along the Atlantic coast are members; also one has to include the potential of the cruise ports in Greenland and the area east of the North Cape. The tourist organisations of the ports, the regions, the countries can help as members to make Cruise Europe stronger in marketing the destination Northern Europe to the cruise lines.

The aim for Cruise Europe is to match the ongoing growth of the cruise industry in offering better infrastructure in the member ports, which means more cruise terminals, or to point out the diversity of the many destinations and attractions in Northern Europe.

Cruise Europe has to open a dialogue with the cruise lines with the intention to spread the growing number of cruise ships and the even bigger cruise passenger capacities over more ports, over more cruise areas, over more countries. The success of the Baltic is also possible in the areas of West Europe, of UK & Ireland and of Norway and Iceland. Cruise lines have to be convinced that all four cruise areas in Northern Europe have equal attractions and many good ports to host the growing cruise fleet.

The members of Cruise Europe have to market their cruise area as an attractive cruise destination in its own. To sell just one port to the cruise line does not help. Cruise ports have to work together to form an itinerary, which works for the cruise lines.

Despite the global recession the cruise industry will grow because of the high customer satisfaction. Nowhere customers can find such a perfect holiday: visiting many new destinations, being served with great food in an excellent manner, enjoying state-of-the-art cruise ships with outstanding entertainment, wellness, relaxation and fun. Cruise Europe is part of this cruise product and partner of the cruise lines. Let’s grow with our customers.
# Port Handbook

## A - Atlantic Europe

<table>
<thead>
<tr>
<th>Port</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Coruna</td>
<td>A 1</td>
</tr>
<tr>
<td>Amsterdam</td>
<td>A 2</td>
</tr>
<tr>
<td>Antwerp</td>
<td>A 3</td>
</tr>
<tr>
<td>Bayonne/Biarritz/St Jean de Luz</td>
<td>A 4</td>
</tr>
<tr>
<td>Bilbao</td>
<td>A 5</td>
</tr>
<tr>
<td>Bordeaux</td>
<td>A 6</td>
</tr>
<tr>
<td>Bremerhaven</td>
<td>A 7</td>
</tr>
<tr>
<td>Brest</td>
<td>A 8</td>
</tr>
<tr>
<td>Caen</td>
<td>A 9</td>
</tr>
<tr>
<td>Cherbourg</td>
<td>A 10</td>
</tr>
<tr>
<td>Ferrol</td>
<td>A 11</td>
</tr>
<tr>
<td>Hamburg</td>
<td>A 12</td>
</tr>
<tr>
<td>Harlingen</td>
<td>A 13</td>
</tr>
<tr>
<td>Ijmuiden</td>
<td>A 14</td>
</tr>
<tr>
<td>La Rochelle</td>
<td>A 15</td>
</tr>
<tr>
<td>Le Havre</td>
<td>A 16</td>
</tr>
<tr>
<td>Leixoes</td>
<td>A 17</td>
</tr>
<tr>
<td>Lisbon</td>
<td>A 18</td>
</tr>
<tr>
<td>Lorient</td>
<td>A 19</td>
</tr>
<tr>
<td>Nantes St. Nazaire</td>
<td>A 20</td>
</tr>
<tr>
<td>Pasaia</td>
<td>A 21</td>
</tr>
<tr>
<td>Rotterdam</td>
<td>A 22</td>
</tr>
<tr>
<td>Rouen - Honfleur</td>
<td>A 23</td>
</tr>
<tr>
<td>Saint Malo</td>
<td>A 24</td>
</tr>
</tbody>
</table>
Santander ................................................................. A 25
Scheveningen-The Hague ........................................ A 26
Vigo ................................................................. A 27
Vilagarcia ............................................................. A 28
Zeebrugge ............................................................. A 29
Zeeland ............................................................... A 30
A Coruña

A Coruña is situated in the Northwestern corner of the Iberian Peninsula. Part of Galicia Region (green Spain) is a city to discover and keep the secret. The Cruise Terminal (500 sq. mts) located in the city centre is close to the enchanting old town and next to the city centre, commercial and leisure pedestrian areas, restaurants, beaches and sea promenade.

Main tourist attractions are the glass galleries of old buildings, the Tower of Hercules (currently operating ancient roman lighthouse declared Unesco World Heritage Site), Orzán and Riazor beaches, St. Anton Castle and St. Charles Gardens (privileged position to watch all the port of A Coruña, and visit, a tomb and monument raised, the Scottish General Sir John Moore, who died in the Battle of Corunna in 1809 fighting while defending the embarkation of the English army against the French Napoleonic troops).

Its gastronomy is also worth a visit: “tapas”, sea food and fish, octopus, galician soup, pork meat with turnip tops...
Amsterdam is one of Europe’s leading tourist destinations. Amsterdam’s charming canal belt, historical monuments and prestigious museums are world-renowned. In 2010, the canalbelt was placed on the UNESCO world heritage list. but that’s not all. Look just around the corner and there’s so much more waiting to be discovered!

A visit to one of the extraordinary districts around the centre is certainly something not to be missed. Modern architecture, a cultural hot spot or an active excursion, there’s something for everyone. Take a tour of the city's wonderful districts and discover a different side to Amsterdam. Many travellers will be pleasantly surprised to find a comfortably secure atmosphere amid the lively buzz and tolerant nature of our city. In fact, Amsterdam is one of the safest cities in the world. Passenger Terminal Amsterdam is close to Schiphol International Airport, a ten minutes walk to the city center and perfect to reach by car and public transport.

Canaltours
Canal Cruises in Amsterdam are the most popular tourist attraction in the country. An enjoyable and relaxed way of getting around the canals and seeing Amsterdam's top sights.

Magere Brug (Skinny Bridge)
Is a traditional double-leaf Dutch draw-bridge connecting sides of river Amstel. About every 20 minutes the bridge opens, as the bridge master lets boats through. The original bridge was built in 1670

Anne Frank House
Anne Frank House in the center of Amsterdam is the hiding place where Anne Frank wrote her famous diary during the World War II. The original diary is on display as part of the permanent exhibition.
Antwerp

The activities of the port of Antwerp are generally associated with goods, transport and high economic performances, but we deliver more than that. In the historical port area you will find marinas, both on the left and right bank of the river, offering facilities for a wide range of water-based leisure interests. The main activity on the Scheldt quays since 1996 is cruise related, and the investments in the terminal and facilities make Antwerp a fully-operational cruise destination.

Antwerp is the second-largest port in Europe and the regeneration of the historical docks area affords the visitor a view of a truly trendy city: stylish architecture blends with bars and restaurants in the old town. Cobbled streets wind along the historical city center as the sightseeing riches from the Golden Age are within walking distance of the berth. The aesthetics and functionality of this layout make Antwerp a unique cruise destination.

Rubens House

The house where the master lived and worked reveals the grandeur of the painter. It’s an Italianate palazzo, audaciously avant-garde in Rubens’ age.

Museum Plantin-Moretus

The museum preserves typographic material and an impressive graphic collection. In 2005 the museum was recognised as UNESCO world heritage.

Brewery De Koninck

Explore 10 interactive rooms and discover our history, our unique connection with the city and the origin of the iconic De Koninck ‘Bolleke’.
Bayonne/Biarritz/St Jean de Luz

THE GATEWAY TO THE BASQUE COUNTRY

At every turns of the narrow streets of BAYONNE with the distinctive half timbered houses that typify the town center, you will come cross vestiges of the rich past, from the town roman fortifications to the magnificent 14th century gothic catedral of Sainte Marie. At the gateway to the ocean, Bayonne used to be a little venice. Bayonne's close neighbour BIARRITZ : This city had become the preferred seaside resort of Europe's royal families and Heads of State. The luxurious Hotel du Palais built by Napoleon III for the Empress Eugénie, the Casinos and the night-life of this elegant sea side town, the "haute couture" shops and a dizzily wide choice of excellent restaurants, the famous surf spots and the sea museum, make Biarritz a prestigious stopover.

Saint Jean de Luz city : visit the richly furnished apartments of King Louis XIV, the Sun King. It's also a shopper's paradise from high fashion to local food and craft products.
Bilbao

With more than 700 years of history, Bilbao is the economic and financial centre of the Basque Country and its largest urban area. Without losing its strong identity as a vital town for business and industry, Bilbao has developed in the last years a series of modern architectural and cultural infrastructures such as the Guggenheim Museum that, in combination with other previously existing historical or cultural sites. Although the building designed by Frank Gehry has been in the forefront of the redeveloping of the city, we shouldn’t fail to recall other museums, such as the Fine Arts Museum or the Basque Museum among others. And after a visit to these first-class art galleries, one can immerse in fine architecture and history by taking a walk along the streets of the old town and the 19th century expansion, and of course do not leave to escape the opportunity to taste the famous basque cuisine in one of the renown restaurants that thrive in this area.

Lat: 43°20'19" N  
Lon: 3°58'22" W

Port Contact

Gloria Frau  
Cruise Manager  
General Offices Building - Muelle de la Ampliación (Acceso Ugaldebieta)  
48980 Santurtzi (Bizkaia), Spain  
Phone: +34 944871200  
E-Mail: puertobilbao@bilbaoport.eus  
Web: http://www.bilbaoport.eus

Nautical Data

Max. Length For Berth (m): 366  
Max. Draught (m): 12  
Anchorage Available: no  
Anchorage Compulsory: no  
Tugs Available: yes  
Tidal Movement/Range: 4.6 (m)

Attraction & Excursions

AT 1KM FROM PORT:  
We can find the "Bizkaia Bridge" (Common Heritage of Mankind by UNESCO, 2006). In a hop, we can discover the Old Port, a traditional spot to enjoy some pintxos and so close, magnificent beaches.

AT 15KM FROM PORT:  
At just 20 minutes by car from BilbaoPort Cruise Terminal of Getxo, it's Bilbao city centre that houses the Guggenheim Museum, as well as the Museum of Fine Arts and the Casco Viejo (Old Quarter).

AT 30KM FROM PORT:  
We can go into the most traditional villages of Bizkaia, where you can meet our oldest traditions. Coastal villages as: Bermeo, Mundaka, Lekeitio, and villages of the interior as: Gernika, Balmaseda.
Bordeaux, worldwide renowned wine capital, now listed as a UNESCO world heritage site, lies some 60 miles from the sea at the head of the Gironde Estuary. For the many thousands of cruise passengers who arrive every year, their first sight of the city is the fine 18th century facade alongside which their ship will berth. On top of the Bordeaux Center arrival berth, 2 other sites can welcome cruise ships: Bassens and Le Verdon, according to the ships dimensions. Coming soon a new terminal in Pauillac for ships up to 340 m

A large choice of shore excursions are available, including tours of the city and of its major monuments – Girondins Column, Grand Théâtre, Place Saint-Pierre, Porte Cailhau and the Peu-Berland Tower. There are also half day trips to the most famous wine growing areas of Médoc, Saint Emilion/Pomerol, Graves/Sauternes. Each vineyard visit offers a guided tour through prestigious châteaux: Beychevelle, Carbonnieux, Haut Brion, Eyquem, Margaux, Mouton Rothschild

Attraction & Excursions

Cite du Vin
Situated in Bordeaux, La Cité du Vin is a unique venue for culture and recreation where wine comes to life through an immersive, sensorial approach, set within an evocative architectural design.

Water mirror
Located across from Place de la Bourse, this spectacular pool, designed by landscape artist Michel Corajoud, alternates a mirror effect and artificial misting in an extraordinary way.

Opera house
Along with the operas of Versailles and Turin, the Grand-Théâtre has one of the most beautiful 18th century concert halls in the world.

Bordeaux

Lat: 44°50'14" N
Lon: 0°25'33" W

Port Contact
Laurence Bouchardie
152 quai de Bacalan
33082 Bordeaux, France
Phone: +33 5 56905993
E-Mail: l-bouchardie@bordeaux-port.fr
Web: http://www.cruise-bordeaux.com

Nautical Data

Max. Length For Berth (m):
no limit in Le Verdon ; 262 m in Bordeaux (up to 280 m)

Max. Draught (m): 8 m in Bordeaux

Max. Air draught (m): no limit in le Verdon, 50 m in Bordeaux, up to 53 m on request

Anchorage Available: no
Anchorage Compulsory: no
Ship Tenders Allowed: yes
Tugs Available: yes
Tidal Movement/Range: 5 (m)
Bremerhaven

Columbus Cruise Center Bremerhaven (CCCB) as the operating company of the cruise terminal provides more than 10 years of experience and guarantees a professional and reliable operation for cruise vessels of any size. As CCCB is working exclusively for the cruise industry it offers a unique service which goes along with an extraordinary service minded attitude. As a fully equipped passenger service centre CCCB offers an outstanding service for turnaround and transit calls. As the quay of the CCCB is located directly at the open sea, this favourable geographic position results in less pilot times and general costs and also affects other services offered in Bremerhaven. CCCB provides 4 berths for vessels at one quay only. The UNESCO World Heritage of the Bremen Town hall and trips to Hamburg might be seen as the famous eye – catcher. Indeed, there are also other interesting opportunities completing the range of excursions.

Lat: 53°33’33” N
Lon: 8°33’18” E

Port Contact
Andrea Kamjunke-Weber
Commercial Director
Columbuskaje 1
27568 Bremerhaven, Germany
Phone: +49 471 902625-13
E-Mail: a.kamjunkeweber@cruiseport.de
Web: http://www.cruiseport.de

Nautical Data
Max. Draught (m): 9.8
Anchorage Available: no
Anchorage Compulsory: no
Ship Tenders Allowed: no
Tugs Available: yes
Tidal Movement/Range: 3.80 (m)

Attraction & Excursions
Bremerhaven
Where the River Weser and the North Sea waters meet you will find the seaside city of Bremerhaven, once the most important port for European emigration and now a thriving tourism destination.

Bremerhaven - German Emigration Center
European Museum of the year 2007, tells the story of the 7 million people who emigrated from Bremerhaven to the New World between 1830 – 1974 in search for a better future.

Klimahaus Bremerhaven
With its authentically designed climate zones, interactive exhibits and large aquariums the Klimahaus is a theme attraction of a new generation.
Brest

Brest with its evocative street names – Siam, Bougainville, La Fayette, Segalen, is a place where the traveler can unwind in a variety of ways: shopping, restaurants, museums and galleries, theatres, cinemas, bars and pubs with a truly Celtic atmosphere. From the fortifications built by the famous French architect Vauban to the destruction wrought by the Second World War, all of the city’s architecture is rooted in the soils of history. Accounts of the past, monuments, military history, and museums provide the occasion for an exciting journey through the events that made Brest what it is today.

Just a few hundred yards away from the quays sits the town itself amid its Motte-Tanguy Tower and its castle dating back to the 15th and 17th centuries, which houses the splendid naval museum. Keep, towers, courtyards and watchtowers overlook the port and the Penfield river which, every 4 years, play host to the largest gathering of boats in the world.

Oceanopolis

More than 10,000 animals representing 1,000 different species, 4 million litres of sea water, shows, films, activities! Oceanopolis Brest: a half-day of discoveries and dreams come true.

Fonds Hélène & Édouard Leclerc

The “Fonds Hélène & Édouard Leclerc pour la culture” is a private modern art centre in the Capucins convent in Landerneau. It aims to showcase the iconic artists of our time.

The National Navy Museum

In the exceptional setting of Brest Castle, the national naval museum is home to a unique collection of artefacts bearing witness to the adventure of Brest Arsenal and the French navy.
Caen

Caen-Ouistreham port is linked to the dual carriageway along a 15km canal running from Caen to the sea. This canal provides an opportunity for calls to the town centre of Caen as well as the sea resort of Ouistreham Riva-Bella.

The locks are open 16 hours/day on average and separate the ferry terminal from the port upstream. The 90 minute journey from the canal to the sea and Caen gives passengers a taste of the land's history and sights like Sword D-Day beach, Château de Bénouville or Pegasus bridge. The canal has the advantage of being a constant waterway which makes loading and offloading passengers easier.

Caen-Ouistreham port has full port facilities and services: steering/towing/mooring, 24/7 ship service, ISPS standard, waste removal/bunkering/refuelling available.

Caen

| Lat: 49°11'0" N |
| Lon: 0°39'17" W |

Port Contact

Morgan PRAVOS
Bassin d'Hérouville
14200 HEROUVILLE SAINT CLAIR, France

Phone: +33 (0)2 31 27 97 51
E-Mail: m.pravos@caenlamer-tourisme.fr
Web: https://www.caenlamer-tourisme.fr/

Nautical Data

Max. Length For Berth (m): 165
Max. Draught (m): 9
Anchorage Available: no
Anchorage Compulsory: no
Tugs Available: yes
Tidal Movement/Range: / (m)

Attraction & Excursions

D-day Landing sites
Caen-Ouistreham is the nearest port from the main D-day landing sites. Sword, Juno, Gold, Omaha and Utah Beach can be discover on a half or full day trip from Caen.

Caen Historical Centre and Memorial Museum
From William the Conqueror to the Battle of Normandy, Caen boasts a rich architectural and historical heritage. Abbeys, château, museums old stone houses and a great shopping area.

Mont Saint-Michel
Discover the "Marvel" of Normandy and the breathtaking landscapes of the bay
Cherbourg

Cherbourg is a deep water port that offers easy and safe access at any time of the year. Back in 1930’s, Cherbourg was one of the most important transatlantic ports in Europe. About 70 years, Cherbourg, gateway to Normandy, has become a prime cruise destination.

With first class service to the cruise ships, crew and passengers, the new Cherbourg cruise terminal provides a 600 meter long berth with a water depth of 13 m, 2500 m² on two levels for top class operation to passengers, and luggage handling with easy connection to bus and taxis and covered access to the ship via electric gangways.

Within a walking distance from the heart of the city, Cherbourg cruise terminal provides all modern port facilities and reliable services for either a tourist or turnaround destination.

Lat: 49°38'43" N
Lon: 1°23'45" W

Port Contact
HAMEL Guillaume
Director
Rue du Diablotin Vigie de l'Onglet
50100 Cherbourg En Cotentin, France
Phone: +33 (0) 670 697 388
E-Mail: contact@cherbourgcruise.com
Web: http://www.cherbourgcruise.com/

Nautical Data
Max. Length For Berth (m): 1000
Max. Draught (m): 12
Anchorage Available: yes
Anchorage Compulsory: no
Ship Tenders Allowed: yes
Tugs Available: yes
Tidal Movement/Range: 6.7 (m)

Attraction & Excursions

Mont Saint Michel
A step into the past through the medieval streets of the Marvel of the West

D Day Beaches
Cherbourg is a homeport for the D Day beaches and sites. Land of memory

Parks and castles
Castles owners open their doors to welcome cruise guests in their sumptuous gardens for exclusive visitors.
Ferrol

Located in the north-western corner of the Iberian Peninsula. Its estuary forms what is known as the Golfo Artabro. Their close association with the sea ensures a local gastronomy of the finest fish and seafood. Situated at the north of an extensive bay, Ferrol is sheltered from the strong winds, and this perfect positioning could be the reason why it has been inhabited since ancient times. It is easy to see why Ferrol is known as one of the finest natural harbours in the world. The estuary is protected by a spectacular 200 metre-wide estuary mouth, and is fondly remembered by all who have navigated through her. After passing through a narrow canal flanked by steep hillsides, at the foot of which stand the castles of San Felipe and la Palma, the estuary opens out into a wide expanse of calm water where Ferrol's Port lies.

English Way to Santiago

Ferrol is the starting point of one of the many routes to Santiago, The English Way. For centuries people from all over the world have set off from Ferrol on a pilgrimage to Compostela.

Atlantic Woodland

Near Ferrol we find one of the last examples of Atlantic Woodland: the Fragas de Eume natural park, whose luscious greenery hides a spectacular Benedictine monastery founded in 10th century.

17th Century Castles

Ferrol was the main base for the Spanish Navy in the 17th century, and a number of fortresses and castles were built, like Castle of San Felipe, La Palma, the Naval Arsenal.

Lat: 43°28'48" N
Lon: 8°46'48" W

Port Contact
Julio Hernández
Development & MKT Manager
Curuxeiras s/n
15401 Ferrol, Spain
Phone: 0034981338000
E-Mail: jhernandez@apfsc.es
Web: http://www.apfsc.es

Nautical Data
Max. Draught (m): 14
Anchorage Available: yes

Attraction & Excursions

Copyright 2019 Cruise Europe
Hamburg

Over the past years, Hamburg has evolved as one of Europe’s cruise capitals – with 900,562 passengers and 212 calls in 2018, as well as numerous cruise-themed events all year round. With its Hamburg Cruise Days, Port Anniversary and other maritime events, Hamburg is the most eventful city port in the world and welcomes cruise ships like no other port. Hamburg’s attractiveness for cruise lines is intimately related to the state of the art infrastructure of its three urban cruise terminals. Hamburg continues to play a pioneering role in environmental protection and offers alternative energy supply at all its terminals. Since 2017, a new cruise terminal is being built at HafenCity. The new cruise center, which will be integrated into a shopping, hotel and entertainment complex, will replace the current HafenCity terminal from 2023 onwards. With direct access to the city center, passengers and cruise lines alike will highly benefit from the unique possibilities of the new terminal concept.

Lat: 53°32'19" N
Lon: 9°59'52" E

Port Contact
Sacha Rougier
Managing Director
Am Sandtorkai 66
20457 Hamburg, Germany
Phone: +49 40 42847-4971
E-Mail: info@cgh.hamburg.de
Web: https://www.cruisegate-hamburg.de/

Nautical Data
Max. Length For Berth (m): 405
Max. Draught (m): 13
Tugs Available: yes
Tidal Movement/Range: 3.50 (m)

Attraction & Excursions
Elbphilharmonie
The contrast between the foundation as a former cocoa warehouse and the huge glass waves catches the visitor’s eye with its 110 meters height. It already ranks among the most famous concert halls.

Speicherstadt (Warehouse District)
With its particular charm the Speicherstadt invites one to immerse in Hamburg’s history. The numerous warehouses are under a preservation order as they are the largest complex of warehouses worldwide.

Jungfernstieg and Inner Alster Lake
The historical promenade around the Inner Alster is the pivot point. In good weather locals and visitors enjoy the panorama in one of its cafés. The multitude of shops is another main attraction.
Harlingen

Harlingen is one of the oldest seaports in The Netherlands dating back to 1300. The Dutch city of canals, warehouses and old inner harbours received its first call in 2014 (National Geographic Explorer) and is now gearing up for more. Harlingen has seen a number of callers since its entry into the cruise market, and this year welcomed Windstar, Noble Caledonia and Ponant, whilst Windstar is already booked to return, as well as FTI's Berlin and Plantours' Hamburg.

At present ships of up to 160m can call Harlingen, just walking distance from the old centre. Larger vessels can anchor in the Wadden Sea, home to 10,000 species of plants and animals. A 30-minute transfer by fast ferry can be provided to Harlingen from the tender pier which is 15nm from the Vlieree anchorage.

A new floating quay opened in March 2018.

Harlingen is 75 minutes drive from Amsterdam International Airport.
IJmuiden

The port of IJmuiden is situated along the North Sea canal estuary, which discharges into the sea through enormous locks. Cruise ships moor at the Felison Terminal, which is conveniently located on the seaward side of the locks. The elegant terminal is able to harbour cruise vessel up to 295 meters, granting time saving access to the dynamic city of Amsterdam.

With close access to Schiphol Airport, Felison Terminal provides an ideal starting point for cruises to the Baltic, Norway’s Fjords and North Cape, as well as, the British Isles and the Atlantic West Coast. IJmuiden offers a beautiful beachfront, a protected dune landscape, a public golf club, horse stables and an indoor skiing slope. A fast hydrofoil will take you to Amsterdam in less than thirty minutes.

So visiting IJmuiden combines an easy, time and costs saving access to Holland’s top marquee attractions, next to a broad pallet of local touristic gemstones, which are yet to be discovered by the wider audience.

Lat: 52°27'47" N
Lon: 4°35'8" E

Port Contact
Ron Maes
General Manager
Sluisplein 55
1975 AG IJmuiden, The Netherlands
Phone: +31 255 545440
E-Mail: maes@kvsa.nl
Web: http://www.felistonterminal.nl

Nautical Data
Max. Length For Berth (m): 295
Max. Draught (m): 9.5
Max. Air draught (m): no restriction
Anchorage Available: yes
Anchorage Compulsory: no
Ship Tenders Allowed: no
Tugs Available: yes
Tidal Movement/Range: 0.9 (m)

Attraction & Excursions

Amsterdam Canal boat tour
Enjoy the country’s most popular tourist attraction. Experience Amsterdam’s highlights from the cities best perspective. Gently cruising through the century old canals.

Keukenhof Flowerfields
A world famous park, offering an abundance of colours and fragrances unlike anywhere else. Enjoy the ultimate spring feeling, wonderful works of art and surprising gardens and flower shows.

City of Haarlem highlights
Offering an exciting mix of culture and culinary experience and nominated “Best shopping city of the Netherlands”, this is the city were the Dutch prefer to live.
La Rochelle

Located on the West Atlantic coast of France, the port of La Rochelle is easily accessible from the open sea. Cruise ships, of any kind or size can berth at any time, in entire safety. Situated in a picturesque bay, the port is naturally sheltered by the islands of Ré and Oléron. Since 2012, the port is equipped with a cruise terminal and a car park on site, the port can handle embarkation operations.

Lat: 46°0'0" N
Lon: 1°0'0" W

Port Contact
Pascal COURTHEOUX
Harbour Master
CS 70394
17001 La Rochelle Cedex, France
Phone: +33 5 46 00 56 30
E-Mail: capitainerie@larochelle.port.fr
Web: http://www.larochelle.port.fr

Nautical Data
Max. Length For Berth (m): 380 m
Max. Draught (m): 13 m
Max. Air draught (m): no limits
Tugs Available: yes
Tidal Movement/Range: 6 m (m)

Attraction & Excursions
La Rochelle, the medieval city
With its arcade streets, fine renaissance homes and XVIITH century residences, sober and noble town mansions from shipowners, La Rochelle can boast of a prestigious patrimony.

Ré island
On the Ré island, all natural open spaces are classified : vineyards, forests, salt marshes, oyster parks...

La Roche Courbon castle
"The sleeping beauty's château". Built in the 15th century, this fortified castle was transformed into a comfortable residence in the 17th century by Jean-Louis de Courbon.
Le Havre

Le Havre’s port was established in 1517 by King Francis 1. It is accessible 24/24 and has the capacity to host the biggest cruise ships. The port has 3 dedicated cruise berths and can accommodate up to 4 cruise ships. Le Havre benefits from regular calls year-round from a broad range of cruise lines for transit and turnaround. It is also a convenient repositioning port to Northern Europe and the Baltic during spring, and the Mediterranean and the Caribbean in Autumn. With the extension of the cruises season, Le Havre is also a safe shelter port in case of bad weather conditions. A diversity of cruise lines set up calls at Le Havre: contemporary, premium and luxury.

Lat: 49°28'54" N
Lon: 0°6'25" E

Port Contact
Valerie Conan
Director Cruise Department
186 boulevard Clemenceau
76600 Le Havre, France
Phone: +33 232 740 407
E-Mail: valerie.conan@lehavre-etretat-tourisme.com
Web: http://www.cruiselehavre.com

Nautical Data
Max. Length For Berth (m): 480
Max. Draught (m): 10.5
Anchorage Available: yes
Anchorage Compulsory: no
Ship Tenders Allowed: yes
Tugs Available: yes
Tidal Movement/Range: 11.5 (m)

Attraction & Excursions

Le Havre, World Heritage

In July 2005, UNESCO added Le Havre city center rebuilt by Auguste Perret to the World Heritage List. It is the first 20th century urban settlement in Europe to be added to the World Heritage List.

LH, birthplace of impressionism

Le Havre is a city of Art and History: Malraux Museum (first impressionist collection in France after Orsay Museum in Paris), the Historic showflat, the shipowner’s mansion, the Hanging gardens....

Le Havre, in the Heart of Normandy

Normandy gives the visitor a wonderful choice: the stunning cliffs at Etretat or the long sandy beaches from Caen to Arromanches, the Seine Valley and the Calvados region.
Leixoes

The Porto Cruise Terminal (Port of Leixões) is the main gateway by sea to Porto – the city of the Port Wine and the appropriate place to welcome all passengers from cruise liners. Equipped with comfortable facilities for tourists, Leixões features two cruise terminals.

The Leixões Passenger Terminal is a wooden construction that resembles a ship’s hull, and is considered an important architectural and historical heritage.

Since April 2011, it is in operation a new cruise quay 340m long and 300m length for berth (up to 320m upon request). Since then, the biggest and the most glamorous cruise ships from the worldwide cruise fleet are welcome here, boosting the cruise tourism in the North of Portugal region.

The Porto Cruise Terminal it is in full operation since March 2015 and the main building has a capacity for 2,500 passengers in turnaround.

Porto Cruise Terminal was planned to improve the whole cruise visitor experience!
Lisbon

The port of Lisbon is a magnificent port of call for all cruise ships and offers excellent conditions for cruises around the Western Mediterranean and the North of Europe, transatlantic voyagers from East Coast of the USA and Brazil to Europe; and to the Atlantic islands and North Africa. Lisbon features two cruise terminals located in the historic city center and 11 km from the airport which together with the mild climate, the airlift connecting to several European and American destinations, the great diversity and quality of accommodation, make Lisbon a destination of excellence for cruise tourism. As far as cruise infrastructures is concerned, the port of Lisbon has a new cruise pier that, together with the existing one, offers to cruise companies approximately 1 500 meters of berthing quay. Simultaneous, the port has increased the existing terminal facilities, with 1 293 m², building two new infrastructures with 500 m² each.

Lat: 38°41’58” N
Lon: 9°49’28” W

Port Contact
Ana Lourenço
Cruise Manager
Gare Marítima de Alcântara
1350-355 Lisboa, Portugal
Phone: +351213922025
E-Mail: alourenco@portodelisboa.pt
Web: http://www.portodelisboa.pt

Nautical Data
Max. Length For Berth (m): 1000
Max. Draught (m): 12
Max. Air draught (m): 70
Anchorage Available: yes
Anchorage Compulsory: no
Ship Tenders Allowed: yes
Tugs Available: yes
Tidal Movement/Range: 4 (m)

Attraction & Excursions
Belém
Amongst Belém’s attractions are the Jerónimos Monastery, the Monument to the Discoveries, the Torre de Belém and the Belém Cultural Centre.

Historic Center
The historical neighborhoods of central Lisbon are perfect for visitors of the Portuguese capital to experience for themselves.

Parque das Nações
The Parque das Nações is the brand of contemporary Lisboa, a place where the city’s inhabitants have fun, enjoy shows, go for a walk, play sport, shop, work and live in quality and harmony.
Lorient

Situated in Brittany in north-west France, Lorient has a long-standing link to the maritime world. Back in the 16th, Lorient was part of the chain linking Europe to India, and later the French East India Company, backed by King Louis XIV, created a thriving base there. It remains a functional port but that, in appearance terms, is pretty much where the historical links end. Much of that port infrastructure was destroyed during World War II, with Lorient being defiantly held by the Germans until the end of the war and as such, suffering extreme allied bombing...

In terms of attractions, Lorient is sprinkled with the usual mixture of street-side bars, cafes and restaurants for those fond of the authentic French experience. The region is famed for its high quality fresh seafood, as well as its delicious crepes and local cider.

Lat: 47°44'19" N
Lon: 3°38'12" W

Port Contact
Port Authority
Port Authority Manager
3 boulevard de la rade
F-56100 LORIENT, France
Phone: +33 (0) 2 97 87 76 12
E-Mail: lorient.port.commerce@morbihan.cci.fr
Web: http://lorient.port.fr/

Nautical Data
Max. Length For Berth (m): 270
Max. Draught (m): 8.50
Ship Tenders Allowed: yes
Tugs Available: yes

Attraction & Excursions
Carnac
Carnac is one of the world’s greatest megalithic site (neolithic period)

Josselein
The castle is a remarkable memorial to feudal architecture in the renaissance period.

Vannes
Timber houses et coblestone street, vannes is built in the shape of a amphitheater at the head of the Morbihan gulf.
Nantes St. Nazaire

NANTES - SAINT-NAZAIRE
3 terminals are available in our estuary to accommodate cruise liners: in Nantes city centre, Montoir-de-Bretagne and Saint-Nazaire. Our destination is the natural gateway to the Loire Valley Castles, Guérande Medieval city or Muscadet Vineyard. The cruise guests will enjoy the historical Nantes: a city of Arts, History and Shopping! Or Saint-Nazaire area, a first step for industrial tourism (Chantiers de l'Atlantique Shipyard or Airbus factory)

Our highlights:
• The attraction "Machines de l'Ile" in Nantes": a giant elephant weighting in at 40 tons and 12 m high (can carry up to 30 passengers on trips along the river) or a huge Carousel inaugurated in 2013
• The gothic cathedral of St. Pierre (1434) in Nantes
• The Musée des Arts displaying paintings by Monet, de la Tour, Delacroix.
• Escal'atlantic in Saint-Nazaire: the ocean liner experience
• The Salt Marshes close to Guérande and the Brière Natural Park

Get directions

Lat: 47°11'33" N
Lon: 1°25'40" W

Port Contact
Laurence PAITEL
Cruise Manager
France
Phone: +33 2 40 44 71 41
E-Mail: l.paitel@nantes.port.fr
Web: http://www.nantes.port.fr

Nautical Data
Max. Length For Berth (m): 200 m in Nantes ; 290 m in Montoir
Max. Draught (m): 7.5 m in Nantes ; 12.5 m in Montoir
Max. Air draught (m): 55 m in Nantes ; 61 m in Montoir
Anchorage Compulsory: no
Tugs Available: yes

Attraction & Excursions

The Elephant & Machine of the Ile of Nantes
At the crossroads of Jules Verne’s “imaginary world” here extraordinary machines are brought to life. Come and discover the giant elephant and the new Carousel opened in 2013.

Salt Marshes close to Guérande Medieval City
Take the time to discover the world of Guérande salt. Discover its history, how it is produced and how it is used. Visit the salt marshes with “Terre de Sel”.

Muscadet Vineyard
The 11,500 hectares of Muscadet vineyards cover the largest area in the Loire Valley. Crisp, light and fruity, the different Loire Valley wines make an ideal match for the local cuisine.
Pasaia provides a safe and attractive refuge for cruiseships stopping over in the Bay of Biscay. Located at the heart of the bay, 15 km from the French border and 5 km from San Sebastian, the Spanish port is a natural harbour in an area of great beauty and a haven for cruiseships visiting the Cantabrian Sea.

The port is situated at 1° 56’ 032 W (Greenwich) longitude and 43° 20’ 084 N latitude. Port services include pilotage, mooring, tugboats, SRD (Marpol) and ISPS transit. The port is in a north/northwest orientation with a width of between 80m and 120m. The length of the channel is 1,200m with a depth at maximum equinoctial spring tide low water (MESTLW) of 10m. The seafloor is sand and sandstone.
Rotterdam

Being one of the most vibrant port cities in the world, situated at the heart of an area with a lot to offer. Rotterdam is the perfect start, or end, for a European cruise. Already many world-class cruise ships choose Rotterdam as their turnaround point. Cruise Port Rotterdam is very proud to be Home Port of Holland America Line in 2012.

We are a one-stop office for all matters concerning maritime and tourist services. Cruise Port Rotterdam basically offers these services to visiting cruise liners free of charge.

The historic terminal building, where people left from all over Europe with Holland America Line -just after the 2nd world war - to build a new life in USA, is modernized. The building itself houses a tourist-, shuttle- and taxi information desk. Various stands offer time-honored Dutch handicrafts such as wooden shoe making and hindeloopen painting as well as antiques, souvenirs and many more.

Lat: 51°54'21" N  
Lon: 4°29'12" E

Port Contact

Nick Hoogeweij  
Executive Manager  
Wilhelminakade 699  
3072 AP Rotterdam, The Netherlands  
Phone: +31 (0) 10 - 4860724  
E-Mail: n.hoogeweij@cruise.rotterdam.nl  
Web: http://www.cruiseportrotterdam.com

Nautical Data

Max. Draught (m): 10.35  
Anchorage Available: no  
Anchorage Compulsory: n/a  
Ship Tenders Allowed: n/a  
Tugs Available: yes  
Tidal Movement/Range: 1.6 (m)

Attraction & Excursions

The Maritime Museum  
The Maritime Museum was founded by King William III's brother, Prince Hendrik. It started off with his collection back in 1874 and today it is among the three greatest maritime museums in the world.

Beurstraverse  
From the Maritime Museum, this shopping arcade is a stone’s throw away. Beurstraverse is home to some 100 shops (jewellery, bags, fashion) covering 60,000 square metres.

The Cruise Terminal peninsula  
Walk along the former building of the Holland America Line, now housing Hotel New York, to the tip of the peninsula where you are guaranteed an impressive view in every direction.
Rouen - the capital city of Normandy with more than 2 000 years of history behind it with its genuine hospitality and unique experiences welcome millions of visitors every year.

As a port for both ocean and river sailing it can accommodate ships up to 240 meters long. Rouen is known throughout the world for its rich heritage. Its picturesque pedestrian streets lined with half-timber houses, bustle with exceptional crafts, antique shops, boutiques, luxury stores and rich regional culinary traditions.

The Rouen Seine Valley Cruise Terminal is situated midway between Paris (only 130 km by highway) and the sea in Northern France, on the Seine River making it the nearest ocean cruise gateway to Paris and a few hours sailing away from key neighboring cruise ports such as London, Amsterdam, Copenhagen, Bilbao and Lisbon.

Rouen is proud of its region and welcomes visitors with open arms, inviting them to enjoy and share its amazing historical sites and museums.
Saint Malo

The port is operating by St Malo Chamber of Commerce and is located right in the middle of one of the most charming, authentic town in France. The city can accommodate four ships at once. Vessels measuring less than 150 meters can dock at any of the 3 berths. Ships from 150 meters to 240 meters can anchor only a few minutes away by tender to the new terminal. Both the terminal and the tender landing are within less than a five-minute walk to gates of the walled city. Your passengers will experience the bustling atmosphere in restaurants, cafés and shops. Saint-Malo also boasts something else that few, if any, other destinations in France can claim: Shops that are open on Sundays. Dinard, across from St. Malo, is famous for its lovely sea promenade and Victorian-era homes Saint-Malo is a non industrial port and the only French port where you can explore the marvel of the western world and UNESCO heritage “the Mont St Michel” in half a day (only 45 minutes by coach from the dock).

Attraction & Excursions

Saint Malo
It is entirely surrounded by ramparts and has the appearance when approached from Seaward of a fortress set in the middle of the sea. Discover the old local market, the castle houses and town hall.

Mont Saint Michel Unesco Site
The Wonder of the Western World* with its abbey home to a monastic community. It is surrounded by a magnificent bay, which is the theatre of the greatest tidal ranges in Europe, a grandiose spectacle.

Cancale the french capitale for oysters
This port’s history and evolution have always been concentrated on oyster farming and traditional fishing. You will discover the process of oyster , mussel farming with the “ oyster farm/ market” .
Santander

Having crossed one of the most beautiful bays in the world, cruise goers arriving in Santander pass through the Passenger Terminal located in the very heart of a city which has much to be discovered. The select shopping district around the Town Hall is close at hand, while a stroll along the bay will bring us to the Maritime Museum or simply discover one of the many beaches and golf courses which the city has to offer. The Palacio de Festivales and numerous galleries await the visitor as does a prestigious and varied cuisine.
Scheveningen-The Hague

Seaport Scheveningen is the harbour of The Hague, the international city of Peace and Justice. Like no other city in the Netherlands, The Hague offers a unique combination of city life and beach life.

The historic centre oozes culture and history with landmarks such as the Peace Palace (International Court of Justice), Binnenhof (parliament), and Noordeinde Palace (the king’s offices). Boutiques, cafes, concert and dance venues, galleries, flagship stores, museums and restaurants offer something to everyone who loves culture, shopping and nightlife. The Hague is the perfect city for ‘shopping in style’. As its name suggests, the Court District is the perfect venue.

Scheveningen beach is very popular and offers many attractions to visit. You can stroll on the boulevard from the port to the Pier and the famous Kurhaus. Other activities include the sea aquarium Sea Life and a ride on the Ferris wheel.

For more information about shore excursions: https://www.denhaag.com/en

| Lat: 52°6'0" N  | Notice: Trying to get property of non-object in /kunden/279085_20457/webseiten/cruiseeurope-pw/public/site/templates/views/handbook-view.inc.php on line 235 |
| Lon: 4°16'3" E  | |

Port Contact
Anita Verwoest
Project Director
Visafslagweg 1
2583 DM The Hague, The Netherlands
Phone: +31 6 557 81034
E-Mail: anita.verwoest@denhaag.nl
Web: https://denhaag.com/en/seaport

Nautical Data
Max. Length For Berth (m): 160
Max. Draught (m): 7.5
Anchorage Available: yes
Anchorage Compulsory: no
Tugs Available: yes
Tidal Movement/Range: 2.0 (m)

Attraction & Excursions

**Peace Palace: feel the warmth of the peace flame**
With your back to the peace flame, admire the most photographed building in The Hague: the Peace Palace. The International Court of Justice and the Permanent Court of Arbitration are based here.

**Shopping in style**
The Hague is the perfect city for shopping in style. The city centre has flagship stores such as Zara, the Bijenkorf and Marks & Spencer.

**Escher Museum: deceived by illusion**
Mind-boggling! The works of the great Dutch artist M.C. Escher defy reality big time. This museum, a former royal winter palace, shows them all.
Vigo

The city of Vigo (the most populated city of the Northwestern Spain), also known as “The city of olives”, is located on one of the most beautiful landscapes in the Iberian peninsula, and looks over the bay with the same name. From the Cies Islands up to the island of San Simon, and then expanding after the Rande bridge; the whole bay is dotted with picturesque small fishing villages.

The Celts and the Romans, who left many artistic traces, lived in Vigo, a place that was officially appointed as a city in 1816. Historical events: attacked by pirates driven by Drake and the Duke of Lancaster; witness to the Battle of Rande, taken by the French in 1809 and liberated by Cachamuina and Morillo, promoted to “Loyal and Valiant City”, led into the industrial era with the help of the Catalonians, has reclaimed land from the sea and turned into a cosmopolitan metropolis. The highest stands are the hills of O Castro and A Guia, and from there it winds down to the charming old quarter.

Vigo, a unique city

Vigo is the biggest city in Northwestern Spain and the capital of the touristic area Rias Baixas, well known for the sun, nice beaches and flavourous wines.

Santiago & The way of St. James

A world heritage city. The cathedral is the destination of Christian pilgrimage since the 9th century, and the final stop of St. James Way, and axis of culture from all over the world.

Baiona

A traditional tourist destination due to the beaches there and its wealth of monuments. The Pinta caravel arrived in Baiona with news from the brand New World, the American continent.
Vilagarcía

Vilagarcía Port enjoys a privileged location in the northwest of the Iberian Peninsula, in the geographic centre of the Galician Atlantic axis, and it is an excellent starting point to discover the attractions of the Rías Baixas and Santiago de Compostela.

Vilagarcía and its immediate surroundings offer an extensive and varied range of leisure activities. For those who opt to get to know the city, there is a commercial and tourist information point in the port, and visitors can avail of a free shuttle service to the town centre.

Another option is to take part in some of the excursions offered in the holiday packages. Without doubt the most sought after destination is Santiago de Compostela. Vilagarcía port is the nearest port to the Galician capital and historically the cities have been closely linked. The O Salnés area has a lot to offer, too, from the point of view of landscape, architecture, culture, gastronomy and in every corner the visitor will discover memorable experiences.

Cellars and gastronomy

One of the most renowned white wines in the world, “Rías Baixas” -produced in O Salnés-, can be tried in several cellars. Besides, local gastronomy is well known for its excellent fish and shellfish.

Saint James’ Way and Compostela

Vilagarcía is the nearest port to Santiago de Compostela -World Heritage Site-. It is possible to follow the original Saint James’ Way in a boat trip to Padrón, and continue from there to Santiago.

Galician manor houses

Galician Pazos are outstanding examples of civil architecture. Some of them can be visited in previously arranged trips. Restaurants, sport facilities, cellars and gardens contribute to their appeal.
Zeebrugge

The Belgian coastal port of Zeebrugge, literally Bruges-on-Sea, provides the easiest access to the many historical cities and places in Belgium. The are two main factors why Zeebrugge is a destination port for cruise vessels. For the shipping company the port’s location right on the coast shortens approach time to a minimum as the vessel does not have to deviate from its itinerary on the North Sea.

For the passenger, a call in Zeebrugge provides the quickest access to the many historical cities in Belgium: Bruges foremost but also Ghent, Belgium’s capital Brussels and the former battlefields of Waterloo and Ypres.

The brand new terminal building offers interporting and full turnaround opportunities for small to medium size vessels.

Lat: 51°19'53" N
Lon: 3°12'28" E

Port Contact
Piet Vandenkerkhove
Public Relations
Isabellalaan 1
8380 Zeebrugge, Belgium
Phone: +32 50 54 33 43
E-Mail: pvk@mbz.be
Web: http://www.portofzeebrugge.be

Nautical Data
Max. Length For Berth (m): unlimited
Max. Draught (m): 16.76
Max. Air draught (m): unlimited
Anchorage Available: yes
Anchorage Compulsory: no
Ship Tenders Allowed: no recommended
Tugs Available: yes
Tidal Movement/Range: 4 (m)

Attraction & Excursions

Bruges
Cruise along the picturesque canals. Admire the many museums. Centuries-old facades hide luxurious shops with quality goods such chocolates, lace and jewelry. Bruges radiates charm.

The Great War
In WW1 West-Flanders was the scene of trench warfare. Today, the memorial ‘In Flanders Fields’, the commonwealth cemeteries and daily ceremonies such as the Last Post bear witness to this era.

Ghent
Similar to Bruges, Ghent is another historic city with medieval remnants and scenic canals where historical buildings, fascinating museums and specialist shops abound.
Zeeland

Zeeland has a historical feeling, with its forts, medieval town houses, churches and harbours. The visitors of the Delta province are astounded by the vastness and diversity. There is so much to discover. There are great opportunities for an active holiday, trips in the wilderness, beach fun and quests to the past. The 30 museums give an interesting insight into life and work in the past.

Cycle along a country lane. Sit on a village bench in the sun and enjoy an ice cream. Delicious, as you would expect. Virtually anywhere in Zeeland you would be under water, or at least have wet feet if there were no dunes or dykes, the Dutch soil is largely under NAP. The famous Delta works ensure that feet are kept dry, through the many dykes and dunes.

Dams, bridges and ferries make every area easily accessible. However ... Zeeland remains an area of islands, from all sides. Each of these islands has its own dialect, region gestation, nature and landscape.

---

**Delta Expo**

At the Delta Expo ‘Neeltje Jans’, you will see how the struggle against the sea is an ongoing battle and how the Delta works were developed to control water levels on the land.

**A trip through history**

Middelburg, the historic capital of Zeeland, boasts 1.100 large and small heritage buildings, all of which exude the essence and splendor of the past.

**Experience Vlissingen**

Vlissingen is a bustling maritime city in the south-western Netherlands. This tourist destination has lovely beaches, and from its boulevard you have an exceptionally close view of passing ships.
European Cruise Services

European Cruise Service offer shore excursions and ships agency services in Norway, Sweden, Denmark and the UK.

Using our experience and knowledge built over the last 160 years of operation in Norway we are in the process of building the largest cruise ship service company in Northern Europe for shore excursions and ships agency operations. Our intention is NOT to build a network of co-operating companies but to provide our own excellent local service in combination with the most efficient administrative routines available.

We aim to offer you the best possible service, provided by a single, named contact who will look after your interests, from start to finish. This means that you can be sure that an experienced staff member, who understands your needs, is at your disposal at any time. Whatever your requirements, you can be sure that we have the experience, ability and capacity to support you and take you further during your cruise calls to Northern Europe.
Intercruises

Intercruises Shoreside & Port Services is an experienced global business offering first class ground handling and port agency services to the Ocean and river cruise industry.

Teams committed to service and dedicated to clients provide local insight and practical knowledge that is enhanced by global expertise and presence.

Intercruises provides the following services at over 150 ports across Northern Europe

For more information visit: www.intercruises.com
Arctur Travel

Arctur Travel Ltd is the leading Shore Excursion Operator in St.Petersburg, providing ground services for cruise ship passengers. The company was founded in 1990. Arctur Travel Ltd provides services for a substantial number of cruise and tourist companies. Over the last 13 years, we have serviced over 1,600,000 customers. The following is a list of Arctur Travel partners:

- PRINCESS CRUISES - ROYAL CARIBBEAN
- CELEBRITY CRUISES - COSTA CRUISES
- CRYSTAL CRUISES - IBERO CRUCEROS
- THE YACHTS OF SEABOURN
- SWAN HELLENIC
- AIDA CRUISES - MSC CROCIERE
- FRED. OLSEN CRUISE LINE
- HAPAG-LLOYD CRUISES
- ACROMAS SHIPPING LIMITED
- THOMSON CRUISES
- VOYAGES OF DISCOVERY
- PAGE & MOY CRUISES
- PULLMANTUR CRUISES
- KRISTINA CRUISES
- LINDBLAD EXPEDITIONS
- TUI CRUISES
- PETER DEILMANN CRUISES
- PRESTIGE CRUISES

In 1998 Arctur Travel was appointed The Official Tourist Agent of St.Petersburg Administration. Arctur Travel Ltd made a major contribution to the construction of two passenger terminals that allow cruise ships to moor downtown. One of these terminals was specially arranged for the visit of Her Majesty Queen Elizabeth II to St.Petersburg.
Barcelona-based engineering company ADELTE, formerly known as TEAM, is driving the development of state-of-the-art passenger access systems and other innovative and cost-effective solutions to enhance operational performance for its client base in both the Cruise and the Ferry industries around the globe.

ADELTE is the internationally recognized worldwide leader in the custom design, manufacture, installation and maintenance of Passenger Boarding Bridges for Cruise and Ferry terminals. Just as every passenger is different, every boarding bridge needs to be adapted to the demands of its environment. That's why ADELTE believes in designing tailor-made solutions that meet the specific challenges of each port or harbor, and of each embarkation or disembarkation.

ADELTE's comprehensive range of Passenger Boarding Bridges and Advanced Technical Services ensures continuous and maximum effectiveness on the apron and guarantees safety and comfort for passengers and operators everyday during the whole lifespan of the SPBBs.

E-mail: info@adelte.com Website: www.adelte.com
BLB Cruises & Shorex handles ground arrangements for the Cruise Industry in Northwestern France.

We provide all the services you need: a wide range of classical shore excursions, tailor-made tours, creative thematic trails, or exciting walking experiences as well as suitable transfers or turnarounds.

The rigorous selection of BLB C&S’ suppliers and the leading of our group tours by our own escorts guarantee the follow up of our production.

Wherever you call in the English Channel or in the northern Atlantic, contact our professional team and enjoy our warm welcome, availability, creativity and quality.
Hamilton Shipping (Port Services) Ltd

Hamilton Shipping was established in 1919 and is one of the most experienced and respected Port Agencies in Ireland. With offices in Belfast, Dublin, Cork, Shannon & Londonderry, we provide a comprehensive range of shipping services across the whole of Ireland. We handle approximately 2000 port calls in Ireland per annum across the shipping spectrum. We are the Industry leader in Cruise Vessel Agency in Ireland, and will handle in excess of 385 cruise calls in 2018. We can also offer Port Agency coverage in all UK Ports through our sister company Denholm Wilhelmsen.
Excursions Ireland

Lat: 53°24'5" N
Lon: 6°44'36" W

Port Contact
Niamh McCarthy
Managing Director
Northwood Court
Dublin, Ireland
Phone: +353 1 810 7697
E-Mail: Niamh@excursionsireland.com
Web: http://excursionsireland.com

Coming soon
Denholm

<table>
<thead>
<tr>
<th>Port Contact</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Peter Knight</td>
<td>Director</td>
</tr>
<tr>
<td>Seafleet House</td>
<td>RM18 7SG Tilbury, United Kingdom</td>
</tr>
<tr>
<td>Phone:</td>
<td>+44 1375 363323</td>
</tr>
<tr>
<td>E-Mail:</td>
<td><a href="mailto:peter.knight@denholm-wilhelmsen.com">peter.knight@denholm-wilhelmsen.com</a></td>
</tr>
<tr>
<td>Web:</td>
<td><a href="https://www.denholm-wilhelmsen.com">https://www.denholm-wilhelmsen.com</a></td>
</tr>
</tbody>
</table>

Coming soon
SCH (Southampton Cargo Handling)

SCH is the UK’s most extensive provider of cruise ship services with operations centred on ports including Southampton and Liverpool, while sister company Southern Maritime Services (SMS) provides services in Portsmouth International Port (PIP). SCH supplies mooring, baggage handling and stores loading and is part of the Independent Ports Handling (IPH) group, which also includes Cruise and Passenger Services (CPS) and security specialists Viper Maritime Security (VMS). CPS carries out valet car parking services in Southampton, Liverpool, Oban and Portsmouth, with Carnival UK the major customer in Southampton. SCH is scheduled to handle around 150 turnaround calls into the UK during 2018 with customers including Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Cruise and Maritime Voyages and Fred Olsen Line. The most prestigious cruise celebrations to be supported by SCH in Southampton this year are the re-launch of RCI’s Independence of the Seas, following a major refit that will see additional cabins and other exciting features added, and the naming and inaugural call in August of Azamara’s new ship Azamara Pursuit, formerly P&O’s Adonia.
North Atlantic Agency (NAA) is a network of port agents providing full cruise and expedition agency services in the North Atlantic and Arctic.

Founding partners are port agencies; Gara in Iceland, Faroe Ship Agency in the Faroe Islands and Royal Arctic Forwarding & Agency in Greenland. Behind these agencies are the biggest logistics companies in the north: Eimskip and Royal Arctic Line.
De Buck Travel

Lat: 50°57'26" N
Lon: 3°38'31" E

Port Contact
Gert Dewulf
Director
Steenweg 233A
9810 Eke-Nazareth, Belgium
E-Mail: dmc@debuckagency.com
Web: http://www.debuckagency.com
Solent Stevedores Ltd

Solent Stevedores is a specialist port operator working throughout the UK, Channel Islands, and Singapore. The company operates long term contractual activities in the Port of Southampton, the River Thames, DP World London Gateway, the Port of St Helier in Jersey, and the Port of Immingham. Handling a diverse range of commodities and with a permanent workforce in excess of 180 personnel, Solent Stevedores is a market leader in the provision of Port services in the UK.

In the Port of Southampton, Solent Stevedores is renowned for its excellent reputation in providing a wide range of supporting services to some of the cruise industry’s biggest lines. Every year company staff greet over 1.8 million passengers, load 2.5 million suitcases and handle 120,000 tonnes of provisions across 400 turnaround calls – nearly a 100% increase in business since 2010.

At Marina Bay in Singapore, Solent Stevedores handle a further 250 turnaround calls annually – the combined total making Solent Stevedores one of the global leaders in the provision of Stevedoring Services to the cruise industry.

The company’s full time cruise department and experienced management team
SDK Cruise

Lat: 55°42'10" N  
Lon: 12°35'36" E

Port Contact

Henning Schou  
Director  
Dampfælgevej 32  
DK-2100 København Ø, Denmark  
Phone: +45 3344 1710  
E-Mail: cruise.dk@sdkgroup.com  
Web: https://www.sdkgroup.com
The Cruise Europe Port Handbook

Cruise Europe has 120 members in Northern and Atlantic Europe, in a geographical spread from Lisbon – Iceland – North Cape and St. Petersburg. Our four very different regions offer a diversity of experiences as to history, culture and events.

White nights in the north, hot sunny days in the south. Very old and new exciting architecture as well as very old and new exciting art. Museums where the guest can get an insight into all aspects of Europe's history, traditions, handicrafts and present day life. All regions give the guest an opportunity to feel the beat of the European cities, shop for the unique design of that special area and savour the national food and drink of the countries where the ships dock.

Nature in Europe is everything from pristine meadows to busy beaches, great coast lines, fjords and islands, walks in birch woods or cypress groves and well-kept golf courses - each with its own characteristic.

Cruising Europe is a movable feast and has become a popular destination over the past decade - there is still a lot to be discovered. Europe is no longer only a summer destination. Cruise lines visit our ports all year.

Christmas markets around Europe have become popular events that attract cruise calls, and the number of winter cruises looking for the northern light have increased dramatically the last few years.

Europe is a region with good infrastructure. Our members keep investing in piers, terminals, waste reception facilities and new shore tours. Every month we bring the broader cruise industry news of port developments or new infrastructure up and down our region.

In a world of geopolitical challenges, it's fair to say that Europe is politically stable. The lines are not likely to face massive disruption to their itineraries in our region due to political issues if they decide to deploy their vessels in Northern & Atlantic Europe.

The Cruise Europe website and port handbook will give you a good general overview and a deeper insight into all the possibilities and temptations of Cruise Europe's unique destinations.

The key thing is that it can be updated regularly. The cruise lines can choose a region, a country or an itinerary. By choosing this way of presenting our wonderful region we have modern tool for the benefit of the cruise lines.

After all, that is what Cruise Europe is all about. Bringing the members and the cruise lines together.

Stryn, 4th November 2015
Jens Chr. Skrede
Managing Director

Contact
Jens Skrede
Cruise Europe Managing Director
Phone: +47 91781441
E-Mail: Jens@cruiseeurope.com