Port of Gothenburg

**COVID-19 Port Management Plan**

Procedures and measures for Cruise operation in Gothenburg during COVID-19 and pandemic disease

Last updated: 2020-07-29

# COVID-19 Port of Gothenburg procedures and measures

# The purpose of this COVID-19 Port management is to reduce the risk and protect the ship, guest and crew but also protect the port and personnel from spreading of the virus. This plan follows the structure of EMSA COVID-19: EU Guidance For Cruise Operations and describes the key process and key personnel dealing with the implementation of COVID-19 mitigating measures and contact points.

# Port of Gothenburg is one of eight quarantine ports in Sweden with well-established plans and routines. During the COVID-19 pandemic has plans and routines been activated several times with good results in terms of communications and preparations with affected authorities.

# Port of Gothenburg follows procedures and recommendations determined by the Swedish Authorities and takes into consideration guiding principles from the European Union and the cruise industry. The port also collaborates with other ports in Sweden and the Baltic Area for best practise procedures.

# This COVID-19 Port Management Plan is a living document and can be changed with short notices if new recommendations will be put in place from Swedish authorities.

# Responsibilities and authorities

## Gothenburg Port Authority – Harbour master office

Overall responsible for this COVID-19 Port Management plan and the first line of contact for cruise lines. Responsible for the planning and execution of a cruise call. Gothenburg Port authority serves both as the port and the terminal in this plan. Are in close contact with the authorities listed below.

**Contact**:

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Gothenburg Port Control, portcontrol@portgot.se / +46313687515, **24/7 contact point**

## City of Gothenburg - Environmental division

The environmental administration's mission is to work for the Gothenburg citizens to have a good living environment and for the Gothenburg community's negative impact on health and the environment to be as small as possible

## Region Västra Götaland

Region Västra Götaland is the county council governing the territory Västra Götaland in Sweden. Mission is to provide conditions for a good, meaningful, and healthy life. One of the main missions is to ensure that the population in Västra Götaland has access to medical care.

## Infectious protection Västra Götaland

Infection protection Västra Götaland works to prevent and reduce the spread of infectious diseases to and between people, through epidemiological surveillance, infection detection, information, and education. The task also includes assisting the public with advice and information on infection prevention issues.

## Swedish transport agency

The Swedish Transport Agency is working to achieve good accessibility, high quality, secure and environmentally aware rail, air, sea, and road transport. Swedish transport agency has the overall responsibility for drawing up regulations and ensuring that authorities, companies, organisations, and citizens abide by them**.**

# Public Health Agency of Sweden guidelines

In attached link can the visiting cruise line review the current guidelines from the Public Health Agency of Sweden.

<https://www.krisinformation.se/en/hazards-and-risks/disasters-and-incidents/2020/official-information-on-the-new-coronavirus>

and

<https://www.krisinformation.se/en/hazards-and-risks/disasters-and-incidents/2020/official-information-on-the-new-coronavirus/visiting-sweden-during-the-covid-19-pandemic>

# Minimum conditions to receive a cruise ship

During this pandemic has Port of Gothenburg always been open and operation has been close as possible normal. Port of Gothenburg is following the recommendations established by the Swedish public health agency and government.

Prior to a cruise call a thorough dialogue is held between all involved parties regarding how the call should be carried out in practice with passenger flows, health checks and how ship service should be carried out. Responsibilities between involved parties should also be established prior to arrival.

# 24 hours prior to a cruise call, like all other ship calls, to Port of Gothenburg a Maritime Health Declaration needs to be sent to Gothenburg Port Control via your agent.

# If the ship has no suspicious case of COVID-19 the call will be handled as agreed and with protective measures listed below.

# If the ship as a suspicious case of COVID-19 the quarantine plan established by Port of Gothenburg will be activated.

# Passenger terminal arrangements and protective measures

## The protective measures arrangement in the passenger terminal and port area is based on recommendations from the Swedish Public Health Agency and the Swedish Civil Contingencies Agency (MSB).

## Outside terminal at quayside (appendix 2):

* Separate lanes for disembarking and embarking passenger/ crew.
* Disembarking passengers will **not** use the terminal building
* Embarking passengers will use the terminal building
* Distance markings in the lanes.
* Signs with information and recommendations in Sweden from MSB.

## Outside terminal at bus parking area (appendix 2):

* Distance markings at waiting lanes

## Inside terminal:

* Signs with information and recommendation from MSB
* Only embarking passenger will be using the terminal
* Establish maximum persons inside terminal
* Distance markings and walkway in the terminal
* Plexiglas protection for security checking boarding cards
* Plexiglas protection for personal in shops
* Reduction of cash payment
* Extra and frequent cleaning of surfaces and spaces
* Possibilities to wash hands with soap and hand disinfections

# Persons authorised to visit the port area/ship and protection measures

No port personnel will go onboard the ship, if not requested by the ship, and interfaces between the ship and shore personnel will be kept to a minimum. When an interface between the ship and port personnel must be performed, it is recommended to perform it on the quayside with agreed protective measures.

The recommendation below comes from the Public Health Agency and persons working with a cruise call will follow the recommendation:

* Stay at home if you have symptoms
* Face masks are not needed in everyday life. It is better to keep a distance from other people and maintain good hand hygiene.
* If you have a confirmed Covid-19 infection, you must stay at home for at least seven days after you fell ill. You must also have been free of any fever for two days and clearly feel better.

In the list below are function working with the cruise call described and protection measures for each function:

* **Port officer/ PFSO:** Positioning of the ship and responsible for security. Coordinate activities related to ship service. Protection measurements: Recommended social distance with crew/ passengers
* **Ship agent:** Local representative for the cruise line and first line of contact between the ship and the port. Protection measurements: Recommended social distance with crew/ passengers.
* **Pilot:** Board the ship and guides it from sea to the dock. Protection measurements: Follows recommendations from authorities and cruise lines.
* **Dockworkers:** Connecting hoses from shore side to the ship. Protection measurements: Recommended social distance with crew/ passengers
* **Linesmen:** Moor and un-moor the ship at the dock. Protection measurements: Recommended social distance with crew/ passengers
* **Security guards:** Security checks and in direct contact with passengers and crew: Protection measurements: Distancing from people and Plexiglas at a security checkpoint
* **Tour operators:** Responsible together with the ship for the flow of passengers. Protection measurements: Recommended social distance with crew/ passengers
* **Guides:** Pre-booked guides that will take the guests around the city. Protection measurements: Follow recommendations from authorities and cruise line
* **Bus drivers:** Pre-booked drivers. Protection measurements: Follow recommendations from authorities and cruise line
* **Shop personal:** Handle the shop inside the terminal. Protection measurements: Distancing from people and Plexiglas at the cashier
* **Tourist bureau personal:** Gives guests and crew information. Protection measurements: Follow recommendations from authorities and cruise line
* **Suppliers:** Delivers provision and handling waste from the ship. Protection measurements: Recommended social distance with crew/ passengers

Protective measures for the functions above are based on recommendations from Swedish authorities and if the cruise line has other recommendations please notify Port of Gothenburg.

# Contingency plan

Port of Gothenburg is a designated quarantine port in Sweden and has a quarantine/ contingency plan in place. If a confirmed case is notified from the ship before or during the stay in Gothenburg, the quarantine plan will be activated.

Port of Gothenburg will involve the cruise company, ship agent, Swedish authorities, and Infectious protection Västra Götaland to decide how the case should be handled in the most suitable way.

Quarantine of persons infected with COVID-19 and not suffering from severe symptoms is expected to be arranged onboard or ashore by the cruise company.

# Appendixes

Appendix 1: COVID-19 Protocol in Sweden

Appendix 2: Passenger flow at American Cruise terminal